

d-local

INVESTOR DAY 2023



Agenda

- 01 **Building the best financial platform in emerging markets**
- 02 **Fueling our growth engine: products, markets and merchants**
- 03 **Developing new markets and navigating global regulatory complexity for our clients**
- 04 **Delivering tailored solutions at scale**
- 05 **Growing together with our merchants**
- 06 **Our powerful financial model**
- 07 **Q&A**

Safe Harbor

This presentation contains certain forward-looking statements.

These forward-looking statements convey dLocal's current expectations or forecasts of future events. Forward-looking statements regarding dLocal involve known and unknown risks, uncertainties and other factors that may cause dLocal's actual results, performance or achievements to be materially different from any future results, performances or achievements expressed or implied by the forward-looking statements. Certain of these risks and uncertainties are described in the "Risk Factors," "Forward-Looking Statements" and "Cautionary Statement Regarding Forward-Looking Statements" sections of dLocal's filings with the U.S. Securities and Exchange Commission.

Unless required by law, dLocal undertakes no obligation to publicly update or revise any forward-looking statements to reflect circumstances or events after the date hereof.

d·local

Building the best financial platform in emerging markets



Sebastián Kanovich
CEO



Sergio Fogel
Co-President and Chief Strategy Officer

We started this journey in 2016, understanding the urgent need to connect global merchants with billions of Emerging Market consumers

Solving high complexity at scale

USD 1.4 TN market opportunity¹

Note: ¹Market opportunity represents estimated total digital payments volume in the countries in which we operate. The calculation of market opportunity is based on a report prepared by Americas Market Intelligence, LLC, or AMI, as commissioned by dLocal at the time of its IPO and updated by an independent third party advisor. The total market opportunity was calculated for pay-in (including cross-border and domestic) and pay-out (including ride-hailing, delivery apps, property rentals, freelance work and international remittances) volumes across 39 countries in which dLocal operates (excludes China). Data provided by AMI was updated based on a set of macroeconomic indicators for each country, including changes in GDP, private consumption expenditures, imports of goods and services, and foreign remittances. For the countries in which it was not possible to update the values by reference to macroeconomic indicators, a combination of metrics was used to estimate e-commerce market share, including comparing market share with neighboring countries, relative penetration of mobile subscriptions, and other methods. Pay-in includes all online purchases of goods and services, regardless of the device or payment method used, in all verticals. Pay-out is defined as payments made by companies to individuals for contract services rendered or for other purposes (e.g., international remittances and freelance work). The calculation of market opportunity and expected growth in market opportunity is based on current estimates and assumptions. Amounts are subject to change and we undertake no duty to update this outlook.

We are riding a secular trend as global merchants realize the growing power of Emerging Markets: population and urban middle class growth, remote work and faster payment innovation

10x Developed Markets (DM) population growth 2022-2030¹

~3.5x DM urban GDP growth 2021-2040²

Emerging Market
consumers are young,
connected, ever more
affluent, talented, avid
to consume...
And forgotten

**+2BN people
covered by
dLocal¹**

The problem

Indonesia To Pull The Plug On Visa And Mastercard, President Calls Them A 'problem'

Indonesia wants to become less reliant on external financial platforms like VISA and Mastercard taking lessons from Russian sanctions by the U.S.

Rest of the World News | Written By [Vidit Baysa](#)



Image: AP



Olá ,

Este é um comunicado para informar que o PayPal não é mais um participante do arranjo Pix e, desta forma, todas as funcionalidades do Pix foram descontinuadas conforme informado anteriormente.

Convidamos você a continuar aproveitando os benefícios de pagar com PayPal.

Obrigado,
PayPal

What the users want



Uhriemefe  @Uhriemefe · Jan 1

Replying to [@TeamYouTube](#)

The **problem** here is that your **payment** system is still marked as international transaction in **Nigeria**.

And that transaction is banned on most banks. You have to adopt a local **payment** system that accepts every bank debit/credit card from **Nigeria** just like what **Spotify** did



1



Tweet

 **Kadir Issá**
[@real_issakadir](#)

[@Starlink](#) greetings from Mozambique, thank you I just made the payment for the equipment, looking forward to start using it. Mozambique, Nigeria, Burundi, will be the first African countries to use Starlink.

12:12 · 6/2/23 · 10 visualizaciones



Y-Combinator question:

“What do users do or go through now because what you're making doesn't exist yet?”

You would not believe what emerging market customers go through to buy some products

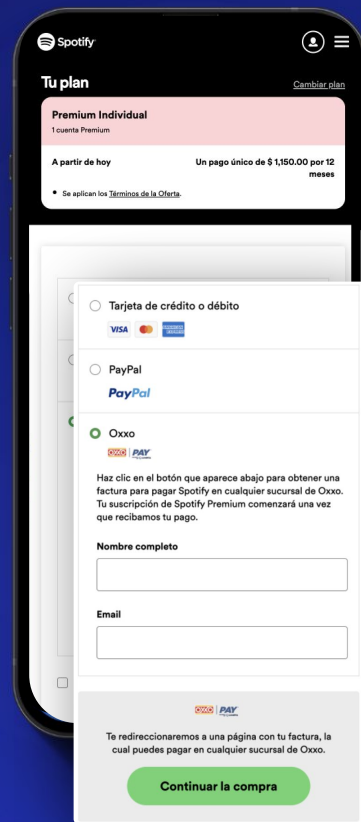
- VPNs
- UK-issued prepaid cards
- Virtual Phone Numbers
- Virtual Addresses
- Boxes

...

The problem:
WITHOUT **d-local**



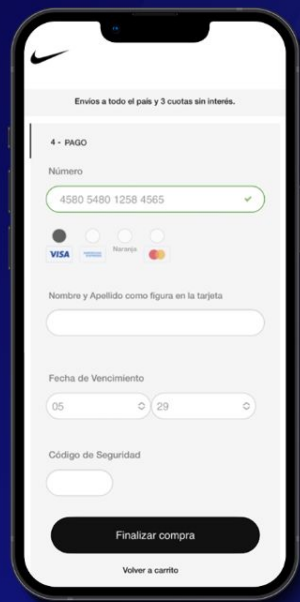
The solution:
WITH **d-local**



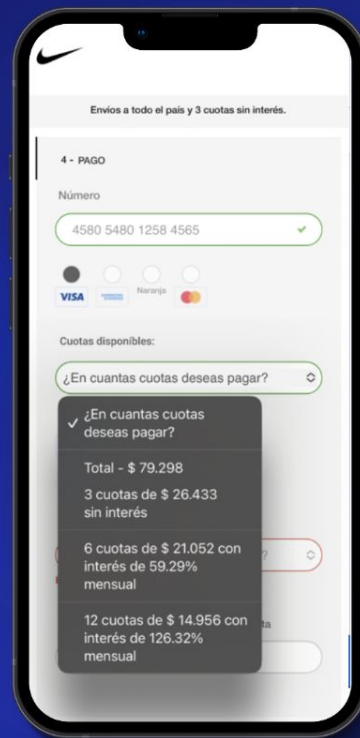
1 API

900+
Payment
methods

The problem:
WITHOUT **d-local**



The solution:
WITH **d-local**



1 API

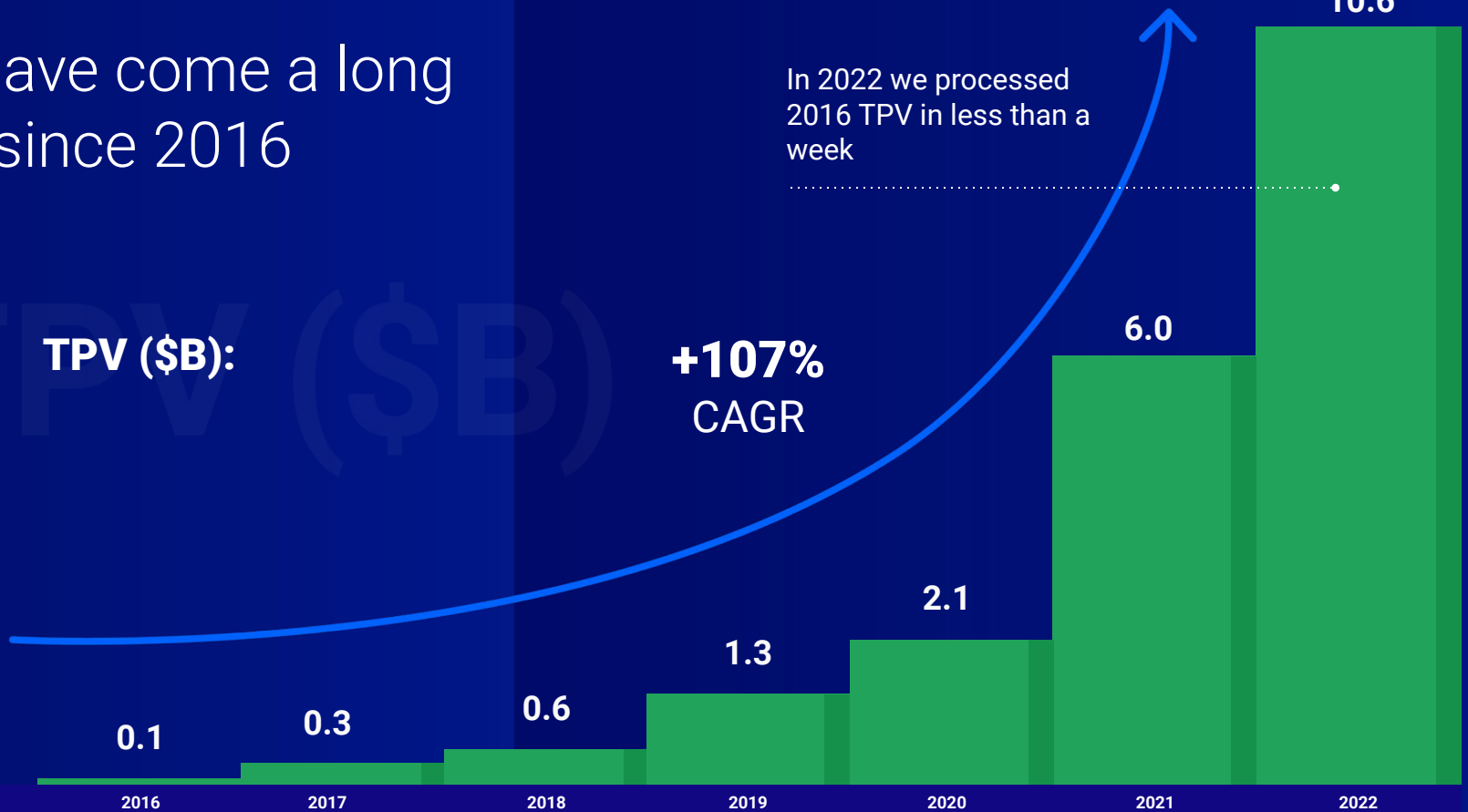
900+
Payment
methods

We have come a long way since 2016

TPV (\$B):

**+107%
CAGR**

In 2022 we processed
2016 TPV in less than a week



Our team (#): **66**

726

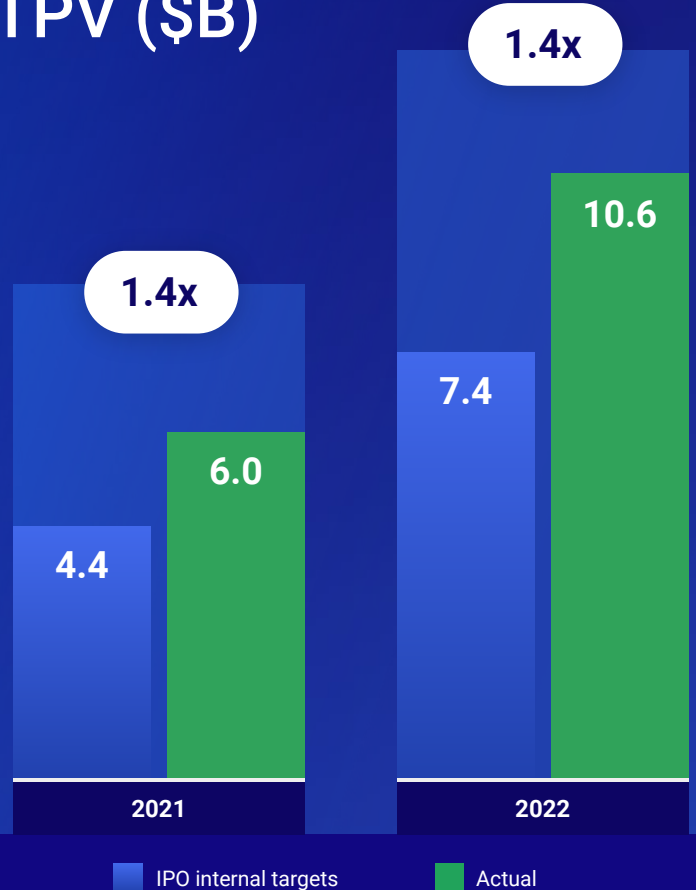
Our strategy and DNA have enabled us to consistently deliver outstanding growth



Note: ¹dLocal has only one operating segment. Although Adjusted EBITDA may be commonly viewed as non-IFRS measure in other contexts, pursuant IFRS 8, Adjusted EBITDA is treated by dLocal as an IFRS measure based on the manner in which dLocal utilizes these measures

As a result, we have also over-delivered by an average of 40% from our own internal targets at the time of the IPO

TPV (\$B)



As a result, we have also over-delivered by an average of 40% from our own internal targets at the time of the IPO

Revenue (\$M)



As a result, we have also over-delivered by an average of 40% from our own internal targets at the time of the IPO

Adjusted EBITDA¹ (\$M)



Note: ¹ dLocal has only one operating segment. Although Adjusted EBITDA may be commonly viewed as non-IFRS measure in other contexts, pursuant IFRS 8, Adjusted EBITDA is treated by dLocal as IFRS measure based on the manner in which dLocal utilizes these measures

The **d·local** culture is our key differentiator

WE ARE...

Obsessed with solving complex payments problems for global merchants in EMs

Built for **speed at scale**, leveraging technology and local knowledge

A focused, **passionate** global team

Frugal spenders and careful investors

the **d·local** DNA

Our One dLocal model enables global merchants to rapidly and easily reach billions of users across Emerging Markets



Global Merchants

- Multiple Products/Solutions
- Improved acceptance and conversion rate
- Reduced fraud

One d-local

One API
One platform
One contract
One source of support
One integration

Local-to-local and cross-border transactions facilitating
pay-ins and **pay-outs**



AFRICA



ASIA



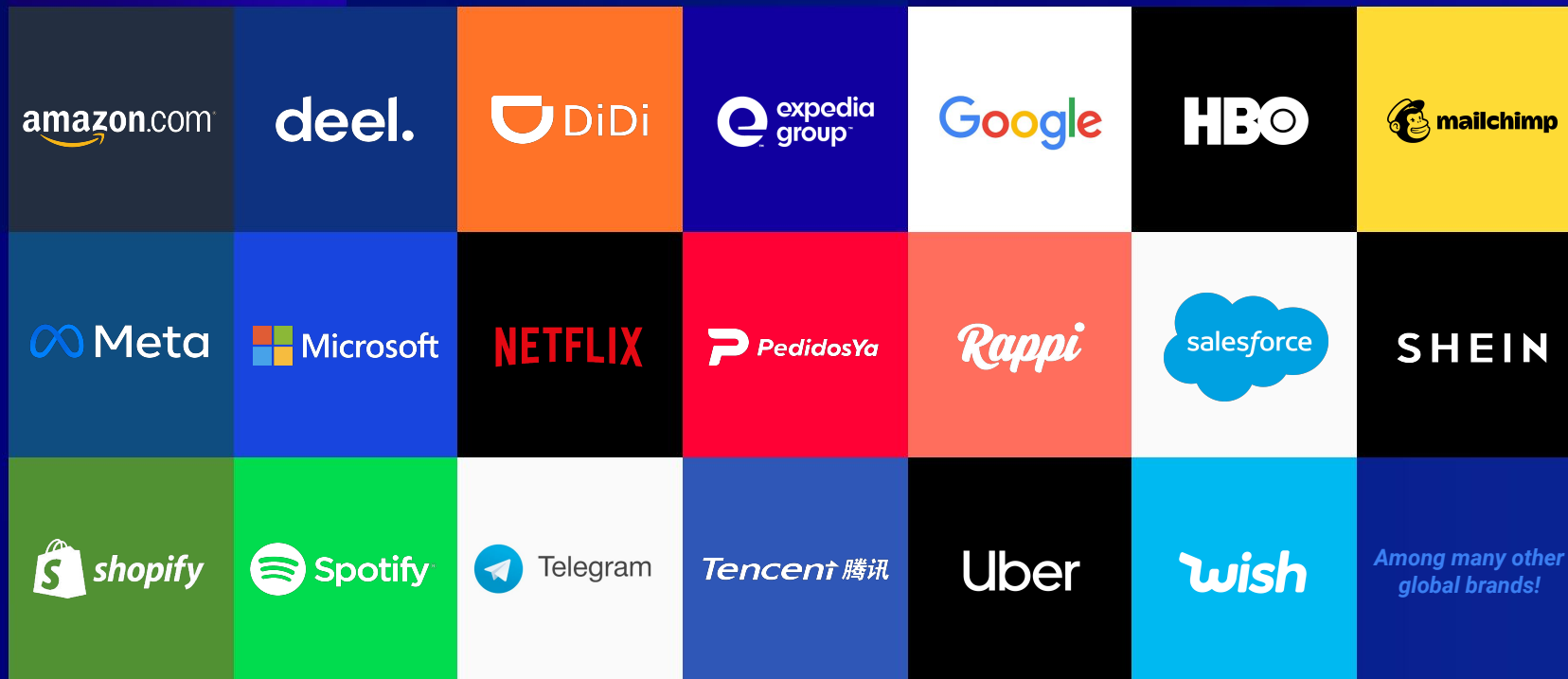
LATAM

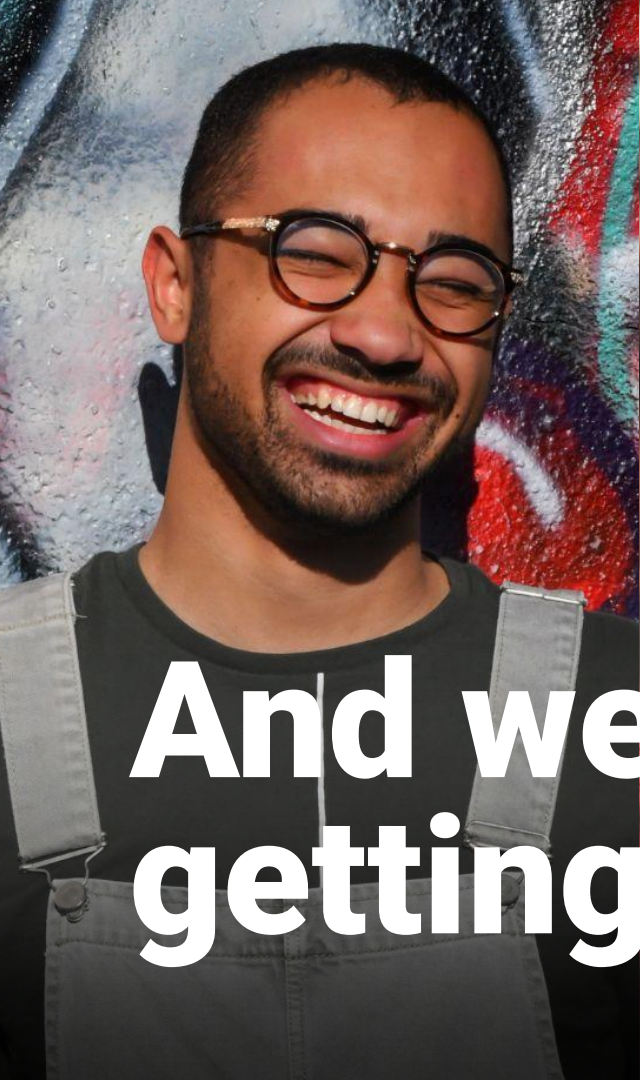
Consumers in Emerging Markets

- Multiple Payment Options
- Access to global products and services

The biggest names trust us

Selected Merchants





**And we are just
getting started**

d·local

Fueling our growth engine: products, markets & merchants



Maria Oldham

VP Corporate Development & IR

Section 1:

Market Opportunity

d·local

Huge market opportunity

Estimated market size 2022:

\$1.4TN EM Digital Payments

\$0.6TN
APAC

\$0.2TN
AFRICA

\$0.6TN
LATAM

Note: Market opportunity represents estimated total digital payments volume in the countries in which we operate. The calculation of market opportunity is based on a report prepared by Americas Market Intelligence, LLC, or AMI, as commissioned by dLocal at the time of its IPO and updated by an independent third party advisor. The total market opportunity was calculated for pay-in (including cross-border and domestic) and pay-out (including ride-hailing, delivery apps, property rentals, freelance work and international remittances) volumes across 39 countries in which dLocal operates (excludes China). Data provided by AMI was updated based on a set of macroeconomic indicators for each country, including changes in GDP, private consumption expenditures, imports of goods and services, and foreign remittances. For the countries in which it was not possible to update the values by reference to macroeconomic indicators, a combination of metrics was used to estimate e-commerce market share, including comparing market share with neighboring countries, relative penetration of mobile subscriptions, and other methods. Pay-in includes all online purchases of goods and services, regardless of the device or payment method used, in all verticals. Pay-out is defined as payments made by companies to individuals for contract services rendered or for other purposes (e.g., international remittances and freelance work). The calculation of market opportunity and expected growth in market opportunity is based on current estimates and assumptions. Amounts are subject to change and we undertake no duty to update this outlook.

dLocal's opportunity

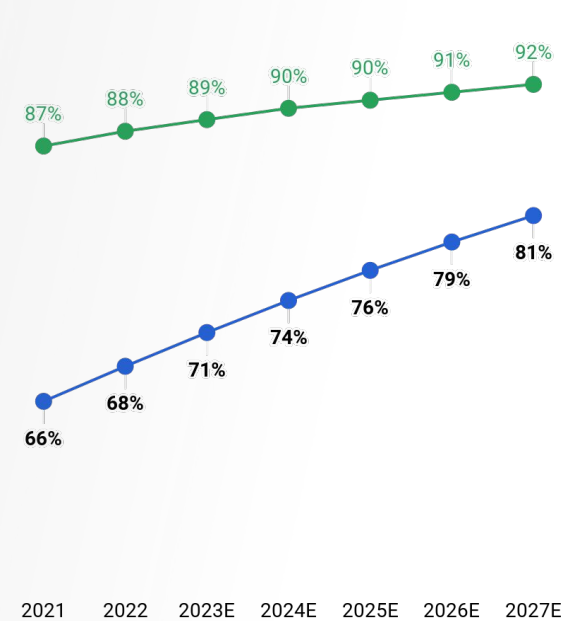
Just scratching the surface



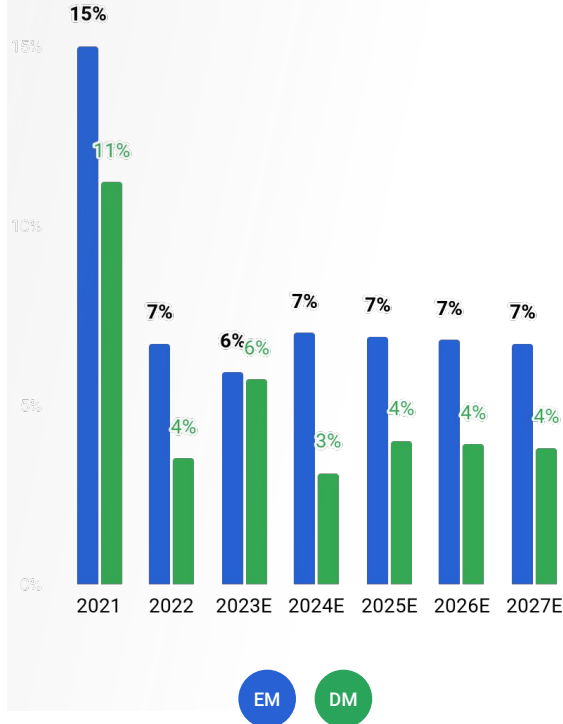
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Structural Tailwinds

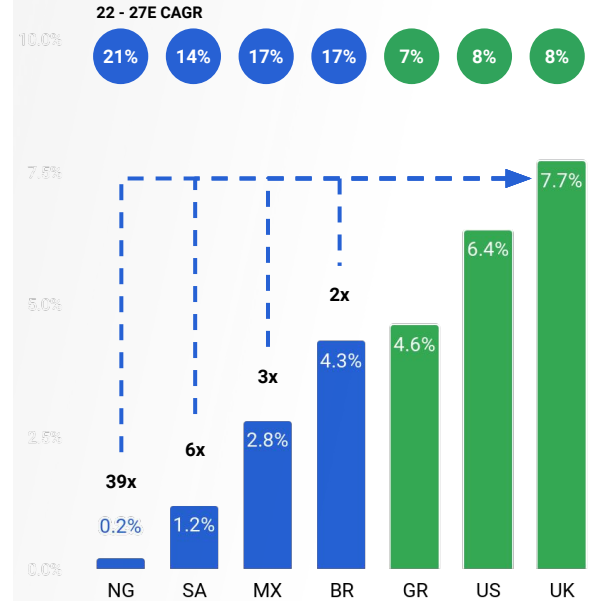
Internet Usage
(% of population with internet access)



Consumer Spending Growth - EMs vs. DMs



E-Commerce Penetration
(% of consumer spending - 2022)



Tailwinds continuing to drive rapid growth of market

Estimated market size 2028:

\$3.7TN EM Digital Payments

APAC
\$1.6TN
20% CAGR
'22 - '28

LATAM
\$1.4TN
16% CAGR
'22 - '28

AFRICA
\$0.6TN
17% CAGR
'22 - '28

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What fuels our growth engine?

3-fold growth strategy

1 PRODUCT

- Simplifies complexity
- Single connection
- Deep local expertise
- Product agnostic

PRODUCT



GEOGRAPHIES

2 MERCHANTS

- Merchant-centric approach
- Growing merchant base
- Cross-selling
- High diversification

MERCHANTS

3 GEOGRAPHIES

- Geographic expansion
- New payment methods
- Local knowledge

Axis 1:
Product

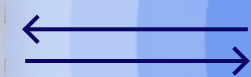
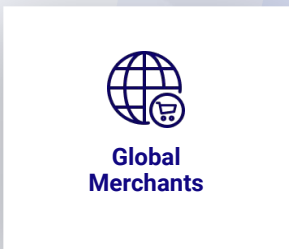
PRODUCT

GEOGRAPHIES

MERCHANTS

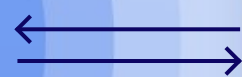
dLocal business today

Building the best Payments Platform for Global Merchants in Emerging Markets



d-local

One API
One platform
One contract



unlocking
2B+
potential consumers
in Emerging Markets

AFRICA ASIA LATAM

One stop shop in emerging markets

Multiple solutions

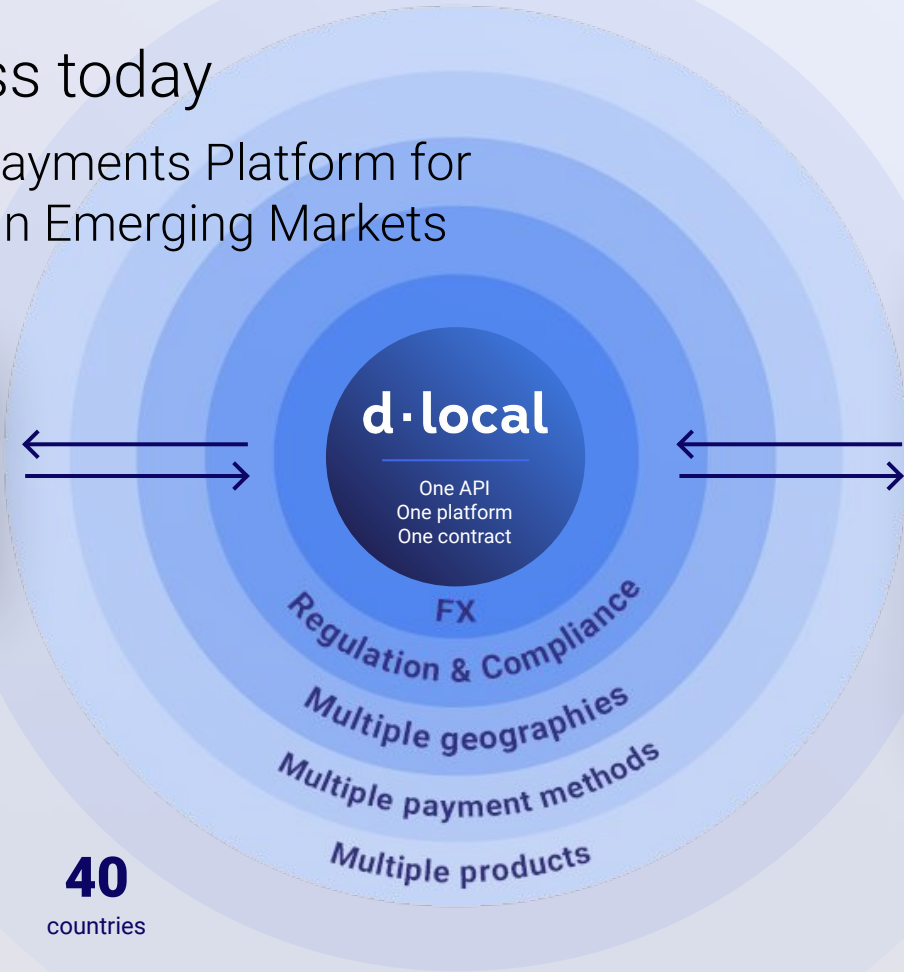
Improved acceptance and conversion rate

900+

payment methods

40

countries



1 Unique product: addressing multiple problems/complexities

➤ **Fragmented payment systems and methods**

➤ **Unstable, volatile and complex regulatory environments**

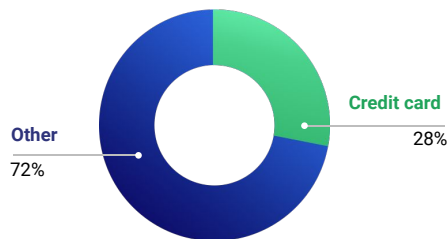
➤ **Complex, dynamic and multi-layered taxation regimes**

➤ **Distinct consumer behaviors**

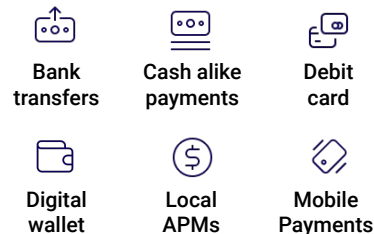
2022 local-to-local TPV



2022 cross-border TPV



Payment methods **Other** than **Credit cards** accounted for **two thirds of TPV** in 2022

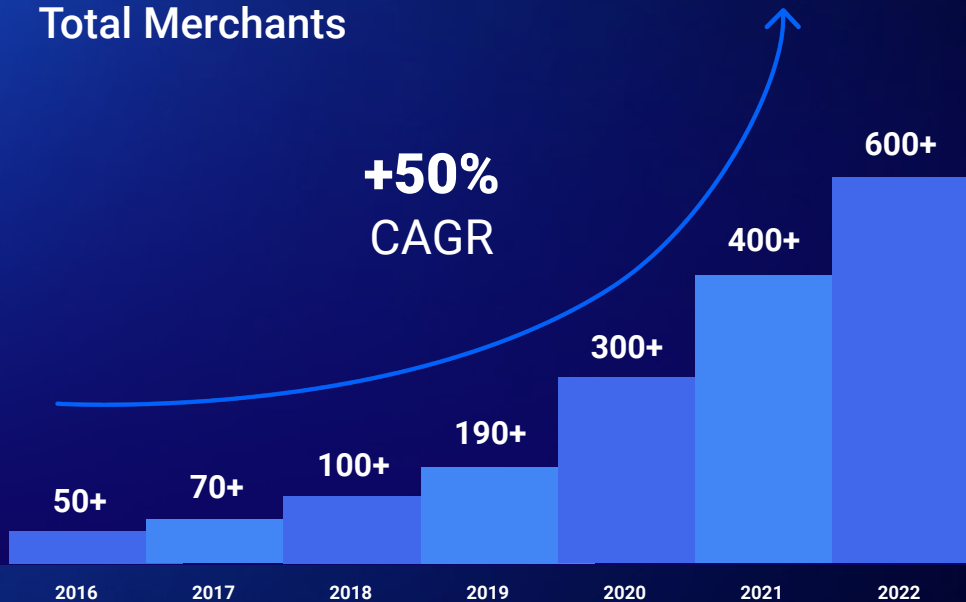


Axis 2:
Merchants

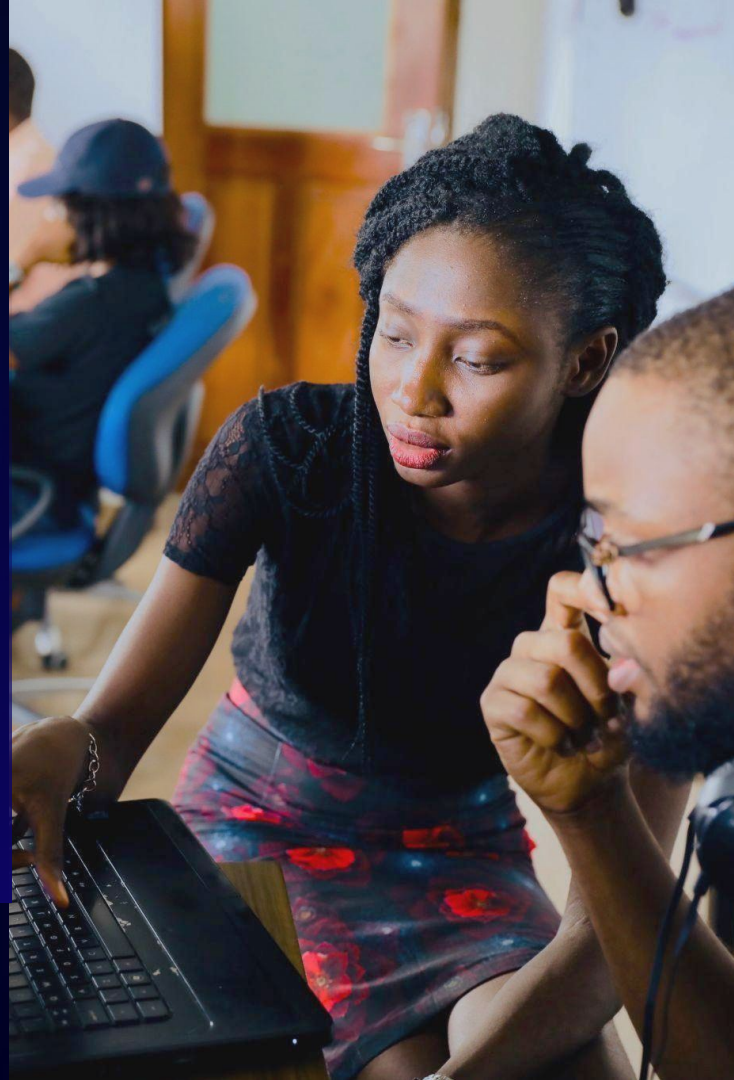
PRODUCT
GEOGRAPHIES
MERCHANTS

2 Rapid merchant acquisition

Total Merchants



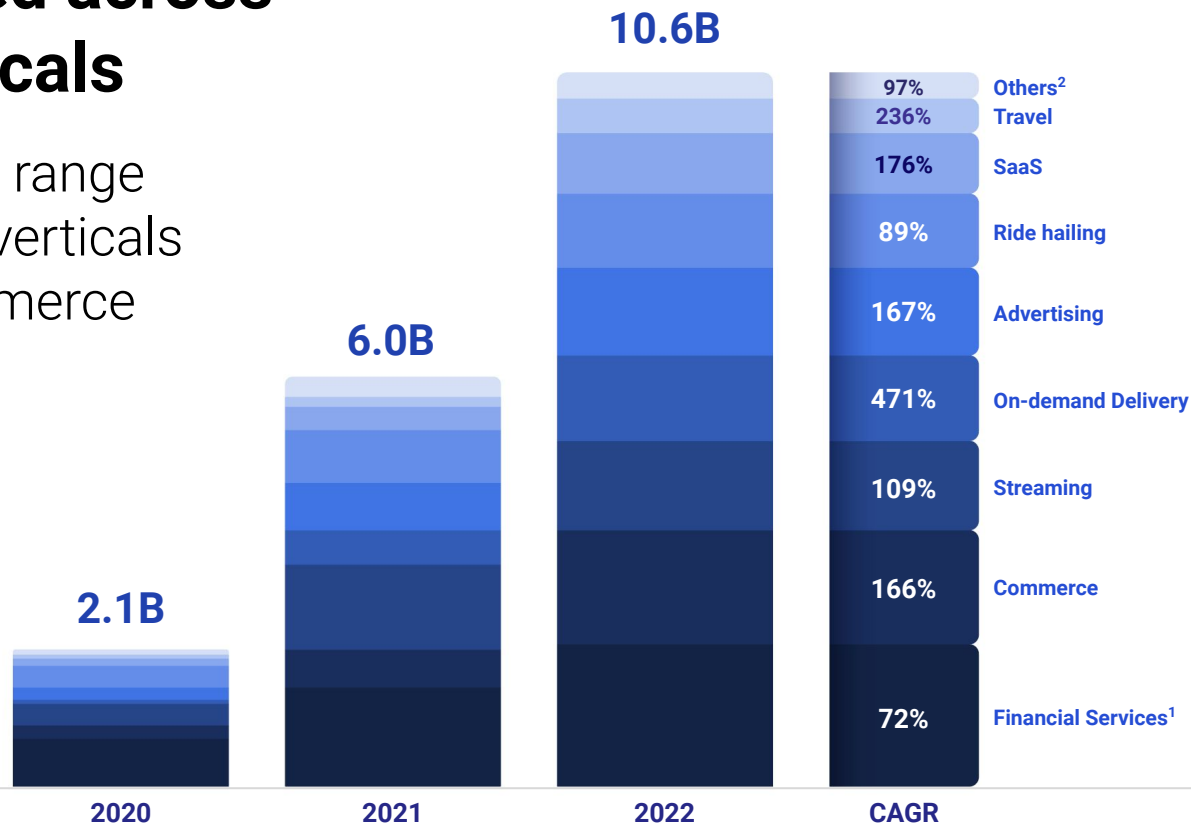
Note: Total merchants exclude small and medium-sized businesses in our marketplace solution



2

Well-diversified across business verticals

Exposure to a wide range of fast-growing verticals across digital commerce and services

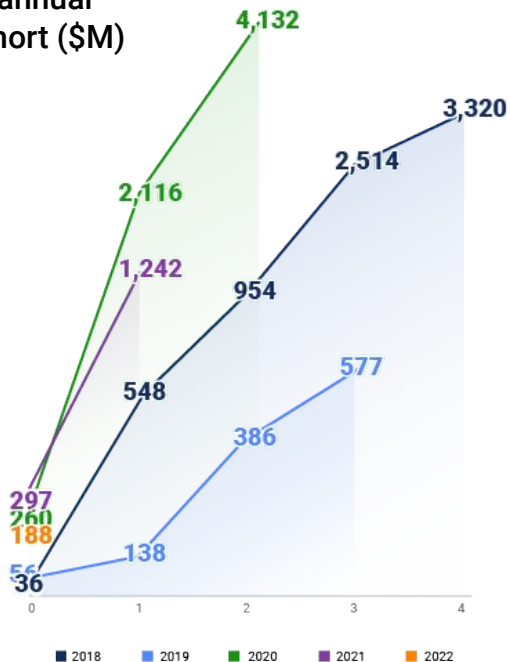


Note: CAGRs are calculated for a two year period from 2020 to 2022. ¹ In 2022, financial services include wallets (1% of total TPV) and crypto (0.2% of total TPV). ² Other includes elearning, gaming and others.

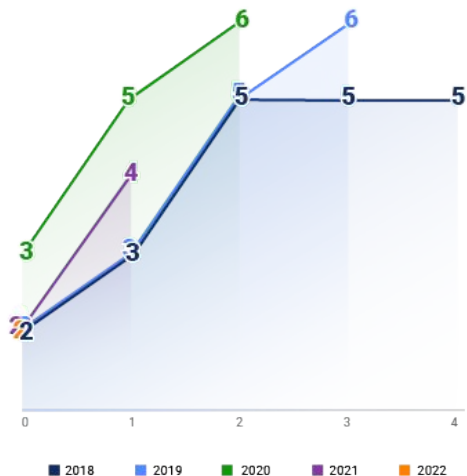
2

Positive cohort trends across a range of metrics

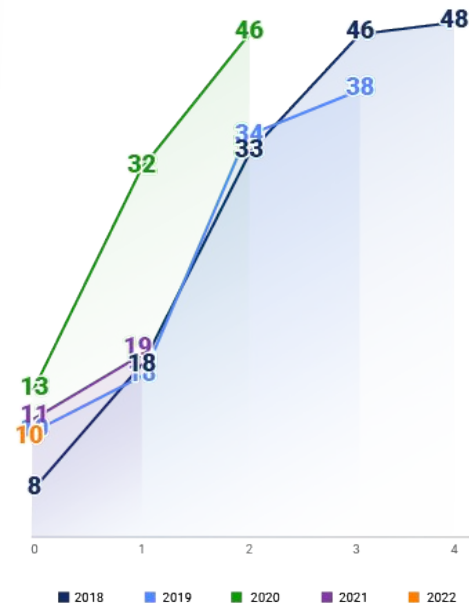
TPV composition by annual cohort (\$M)



Average Countries per Merchant



Average Payment Methods per Merchant

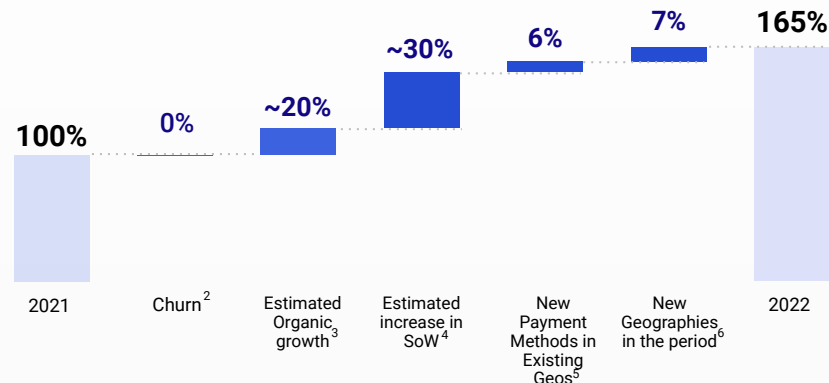


Note: Each cohort is comprised of all the merchants that began processing TPV in that annual period, regardless of volume of TPV processed. As cohorts prior to 2018 are not illustrated, the sum of the TPV of the different cohorts does not match our TPV reported for the period. Countries and payment method analysis follow the same cohort methodology, including merchants when they start processing TPV, regardless of the volume. The amounts presented for TPV composition by annual cohort, average countries per merchant per annual cohort, and average payment methods per merchant differ from the amounts presented in our IPO prospectus since the cohort analysis in our IPO prospectus considered only merchants that processed payments in excess of US\$6 million annually and the cohort analysis presented here considers all merchants, regardless of volume of TPV processed.

NRR driven by high growth and low churn

NRR¹ Breakdown

- Very high NRR shows stickiness of our product
- 165% NRR as of 2022
Churn <1%
- Our NRR has remained above peer average of 120%



Note: ¹We calculate the NRR of a period by dividing the Current Period Revenue by the Prior Period Revenue. The Prior Period Revenue is the revenue billed by us to all our customers in the prior period. The Current Period Revenue is the revenue billed by us in the current period to the same customers included in the Prior Period Revenue.

²Churn is calculated as the Prior Period Revenue from merchants that had any revenue during the past period but didn't have any revenue during the current period

³Estimated Merchant organic growth is the estimation of our merchants increase in total traffic, based on dLocal's internal assumptions

⁴Increase in Share of wallet in already operating Payment Methods ("PMs") and Geographies is the incremental revenue from each merchant in each country and PM that was already operational in the past period, based on dLocal's internal assumptions

⁵New Payment Methods calculated as the current period revenues from payment methods that each merchant did not operate with us in the past period. This component does not take into consideration PMs from new countries

⁶New Geographies calculated as the current period revenues from geographies that each merchant hadn't operated with us in the past period

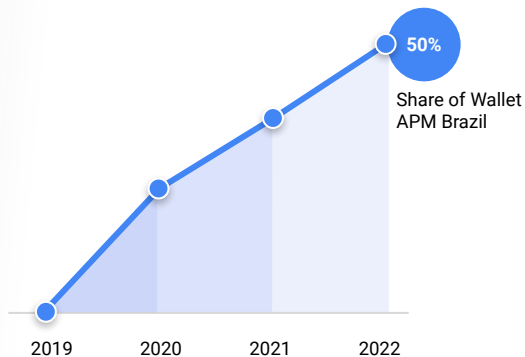
Mapped opportunity among main merchants:

Huge potential still to be captured
current SoW¹ ~10-12%

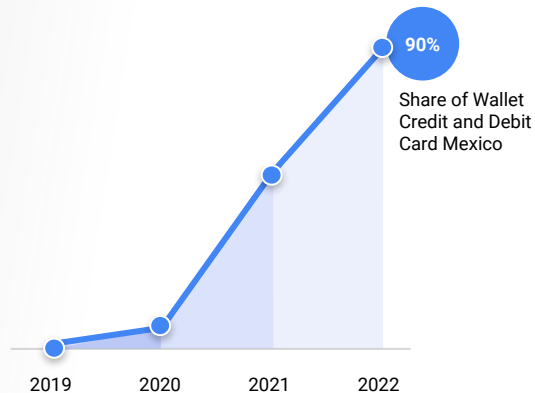
2 Strong growth in share of wallet

Share of wallet example: one merchant, one geography, one payment method

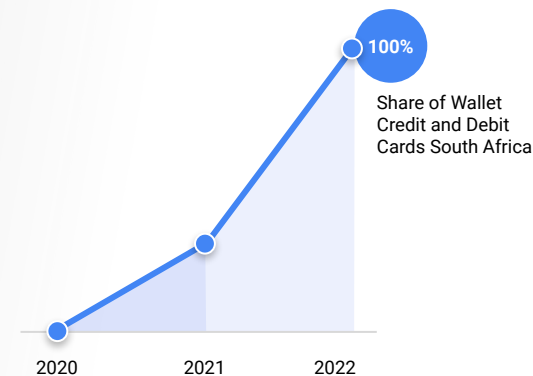
 **Merchant I**
TPV Evolution APM



 **Merchant II**
TPV Evolution Credit and Debit Card



 **Merchant III**
TPV Evolution Credit and Debit Card



Meanwhile growing overall merchant connections (products, PMs and geographies)



Axis 3:

Geographies

GEOGRAPHIES

PRODUCT

MERCHANTS

2

Solid and well thought-out expansion strategy

We started by providing a simple payment infrastructure for one client in one country, then grew to add new countries and payment methods, driven by our merchants' needs

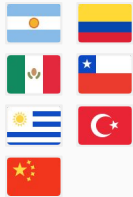
# of Countries	8	9	12	16	26	35	40
# of Payment Methods	80+	120+	200+	300+	450+	700+	900+

Started in Brazil



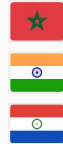
2016

Expanded in LatAm & started other regions



2017

Rapidly Expanded to Asia and Africa



2018



2019



2020

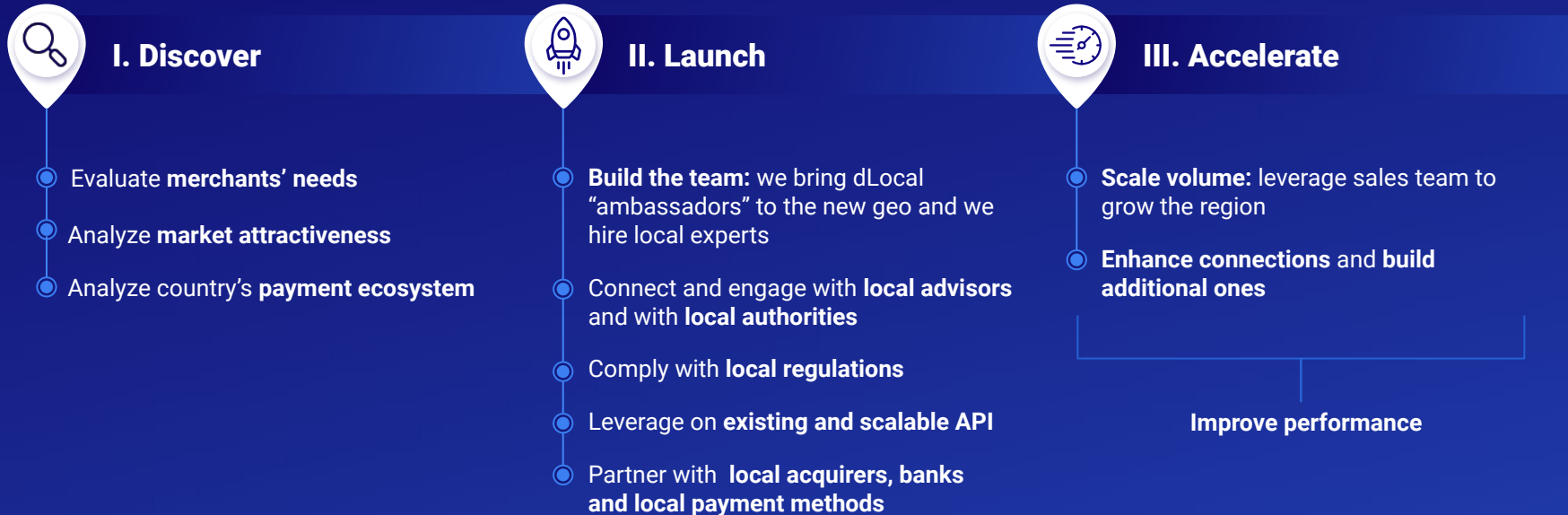


2021



2022

Global Company, Global Merchants, Local Expertise



Opening new geos through building deep local knowledge

CASE EXAMPLES



 MOROCCO

 PHILIPPINES



Market Entry

 2018  2020


Motivated by:

-  global streaming and global travel merchants
-  one of the largest athletic global brands

Regulatory Framework

-  Collaborated with local regulator to evolve the regulatory framework
- We rapidly built the understanding of the regulatory framework and requirements, enabling us to secure operating license from the central bank in less than 90 days
- 



Fragmented Payment Space

- Untapped market lacking robust global e-commerce payment infrastructure
- Non-card e-commerce transactions:
 -  ~70%
 -  ~50%
- Small portion of internationally recognized cards limiting global merchant access

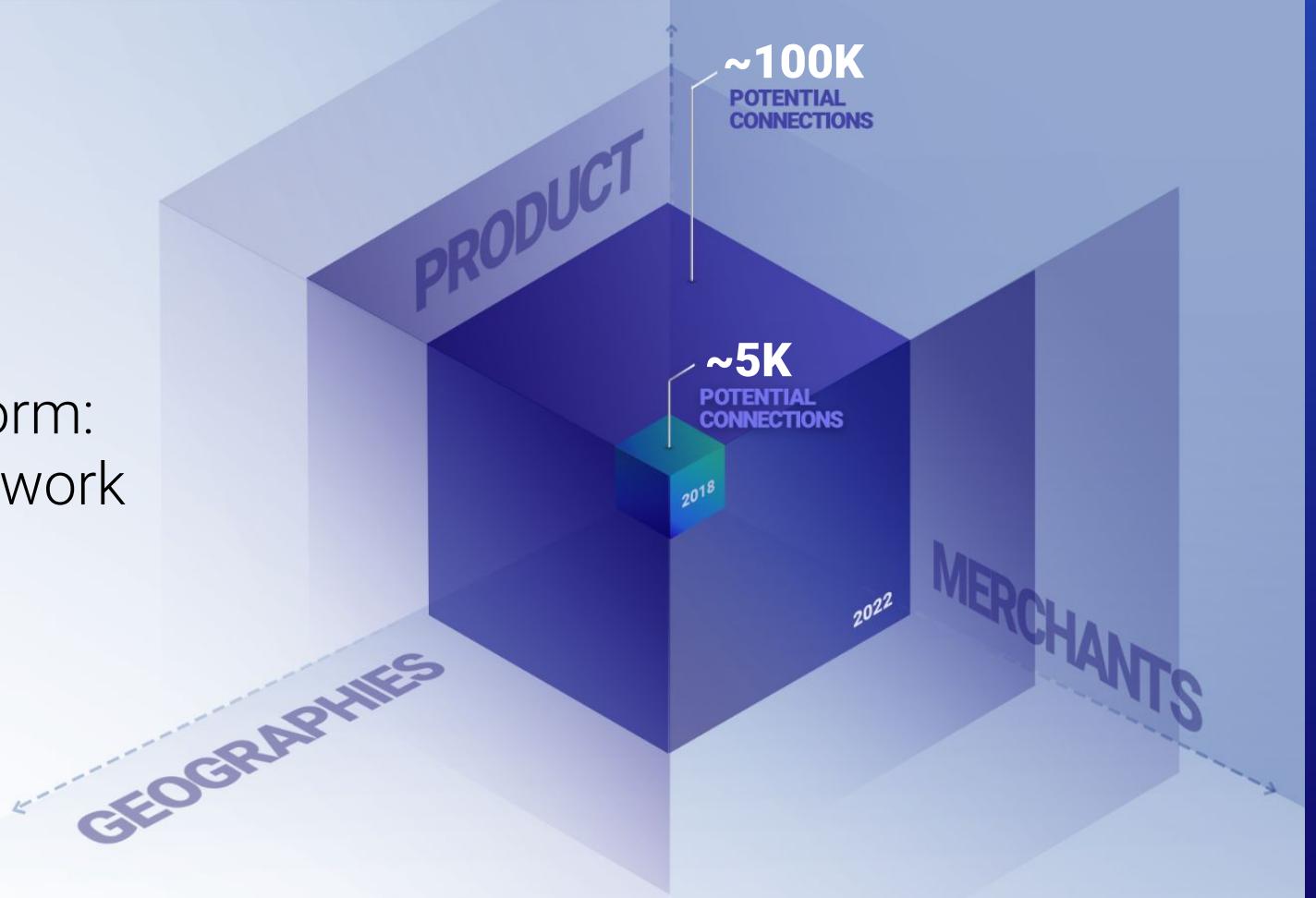
Low Competition

- Local competitors unable to serve global merchants, only international merchant acquirers viable (limiting access to a small segment)
- Global players offering very limited solutions due to lack of direct local acquiring connections

Improved Conversion

- dLocal enabled local payment and improved conversion rates by over 40%
-  Integrated 98% of non-card payment methods and most of the cards
-  First to enable cross-border merchants

dLocal's Platform: Triggering Network effects



Note: Total network is the product of each of these variables in the specific year: (i) dLocal's current merchant base excluding small and medium-sized businesses in our marketplace solution; (ii) dLocal's total number of operating countries; and (iii) dLocal's product offering.

Competitive landscape

	🏰 Merchants	📦 Product				🌐 Markets		
	GLOBAL	PAYIN	PAYOUT	CROSS-BORDER	LOCAL-TO-LOCAL	LATAM	AFRICA	ASIA
d-local	●	●	●	●	●	●	●	●
Adyen	●	●	○	◐	●	◐	○	○
International Acquirers	●	●	○	●	○	<i>Limited to international enabled cards</i>		
Global banks	●	○	●	●	●	◐	◐	◐
Other regional PSPs	◐	●	◐	◐	●	◐	◐	○
Local acquirers	◐	●	○	○	●	<i>Limited to single market</i>		

dLocal positioned to lead in pursuing the \$1.4TN¹ market opportunity

Unique, difficult to replicate product

Exceptional relationships with global customers, who expand with us

Outstanding execution in new countries: global outlook and local expertise

All this is driving exponential growth in the value of our platform



Note: ¹2022 market opportunity. Market opportunity represents estimated total digital payments volume in the countries in which we operate. The calculation of market opportunity is based on a report prepared by Americas Market Intelligence, LLC, or AMI, as commissioned by dLocal at the time of its IPO and updated by an independent third party advisor. The total market opportunity was calculated for pay-in (including cross-border and domestic) and pay-out (including ride-hailing, delivery apps, property rentals, freelance work and international remittances) volumes across 39 countries in which dLocal operates. Data provided by AMI was updated based on a set of macroeconomic indicators for each country, including changes in GDP, private consumption expenditures, imports of goods and services, and foreign remittances. For the countries in which it was not possible to update the values by reference to macroeconomic indicators, a combination of metrics was used to estimate e-commerce market share, including comparing market share with neighboring countries, relative penetration of mobile subscriptions, and other methods. Pay-in includes all online purchases of goods and services, regardless of the device or payment method used, in all verticals. Pay-out is defined as payments made by companies to individuals for contract services rendered or for other purposes (e.g., international remittances and freelance work). The calculation of market opportunity and expected growth in market opportunity is based on current estimates and assumptions. Amounts are subject to change and we undertake no duty to update this outlook.

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Developing new markets

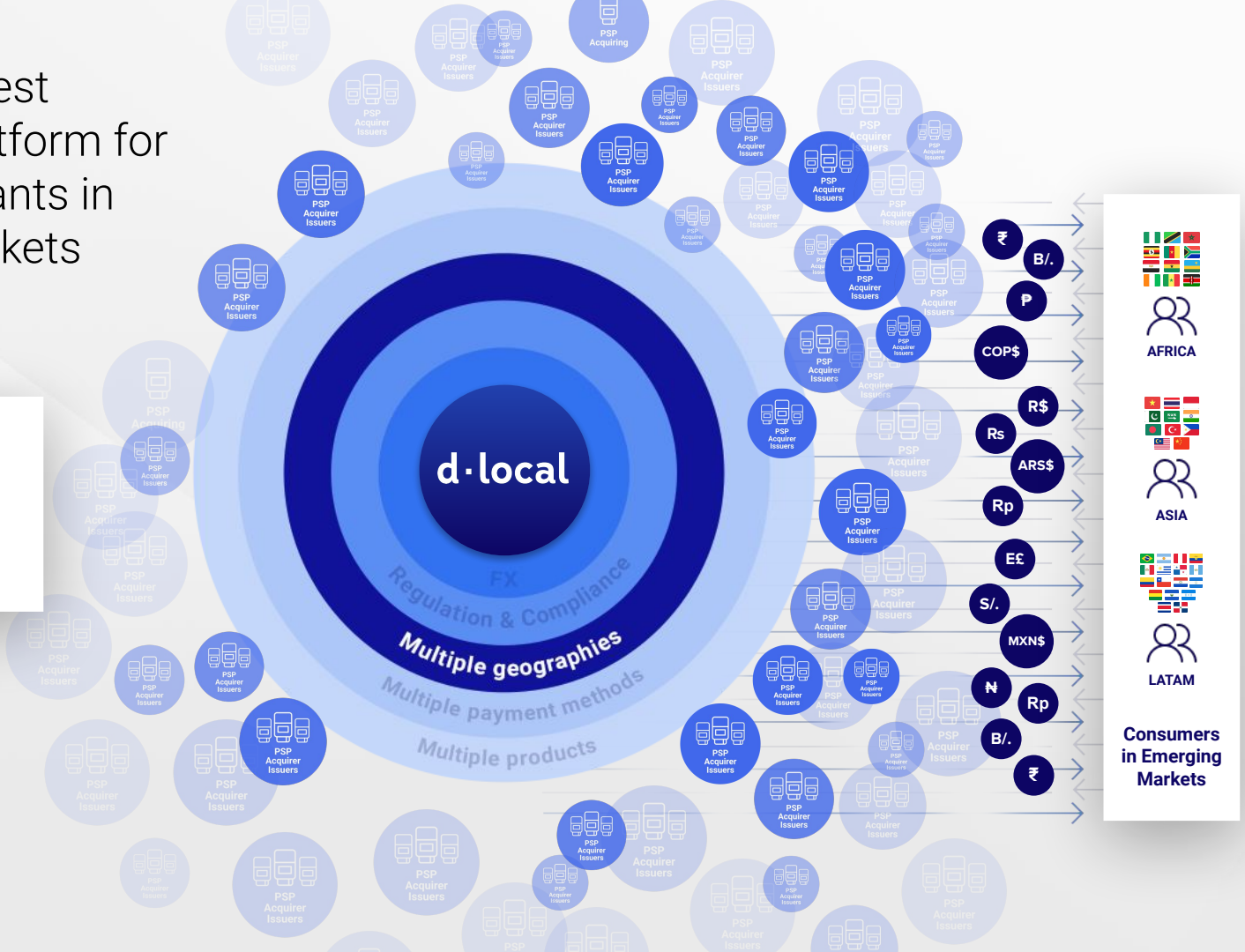


Jacobo Singer
Co-President & COO



Moses Sule
Head of Growth Africa

Building the best Payments Platform for Global Merchants in Emerging Markets



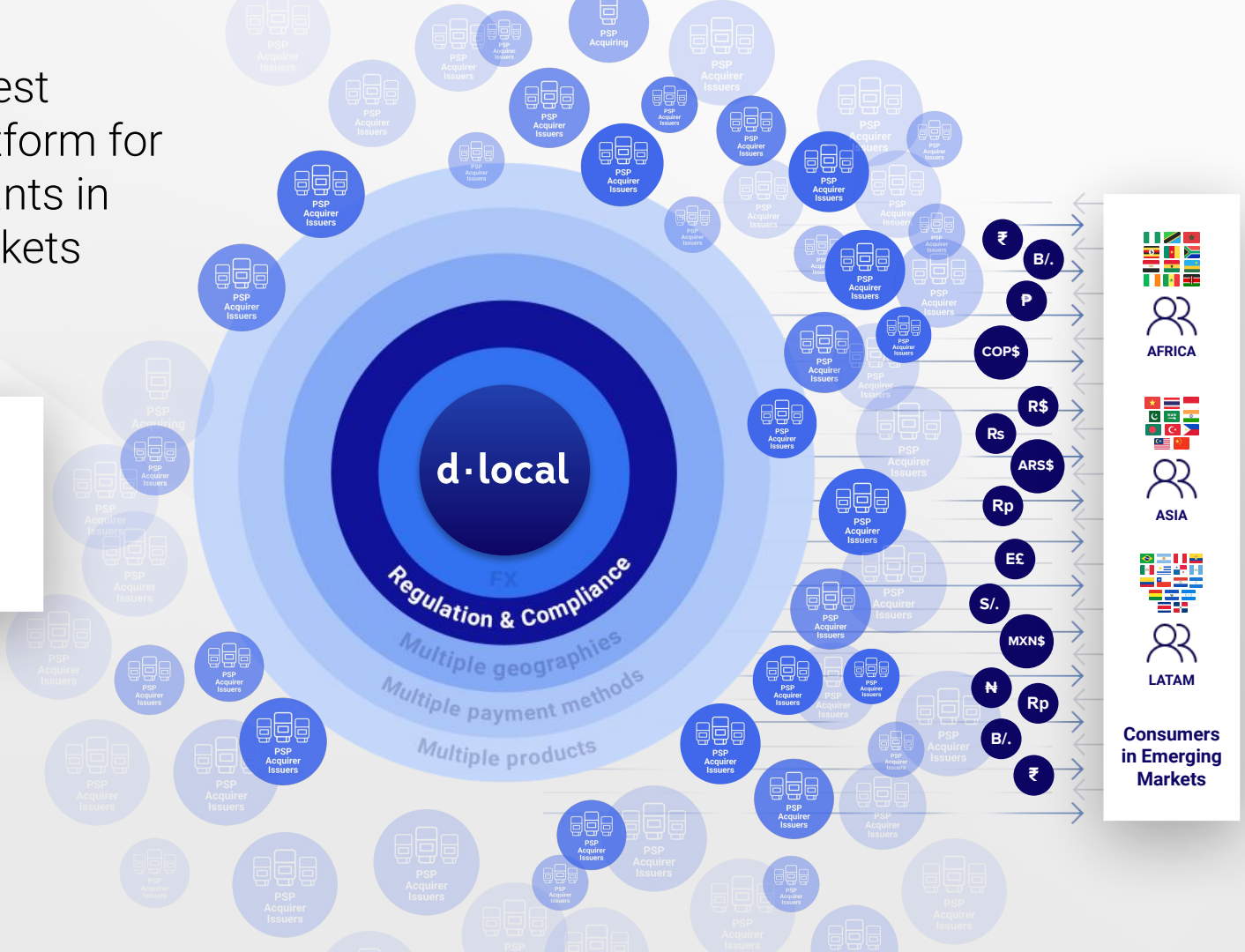
d·local

Navigating global regulatory complexity for our clients



Gabriela Vieira
General Counsel

Building the best payments platform for global merchants in Emerging Markets





Complexity takes different shapes and regulatory adaptability is key

Highly diverse and complex regulatory environment

Ever changing and evolving legal framework

Local idiosyncrasies require country by country approach

One contract: compliance across 40 countries

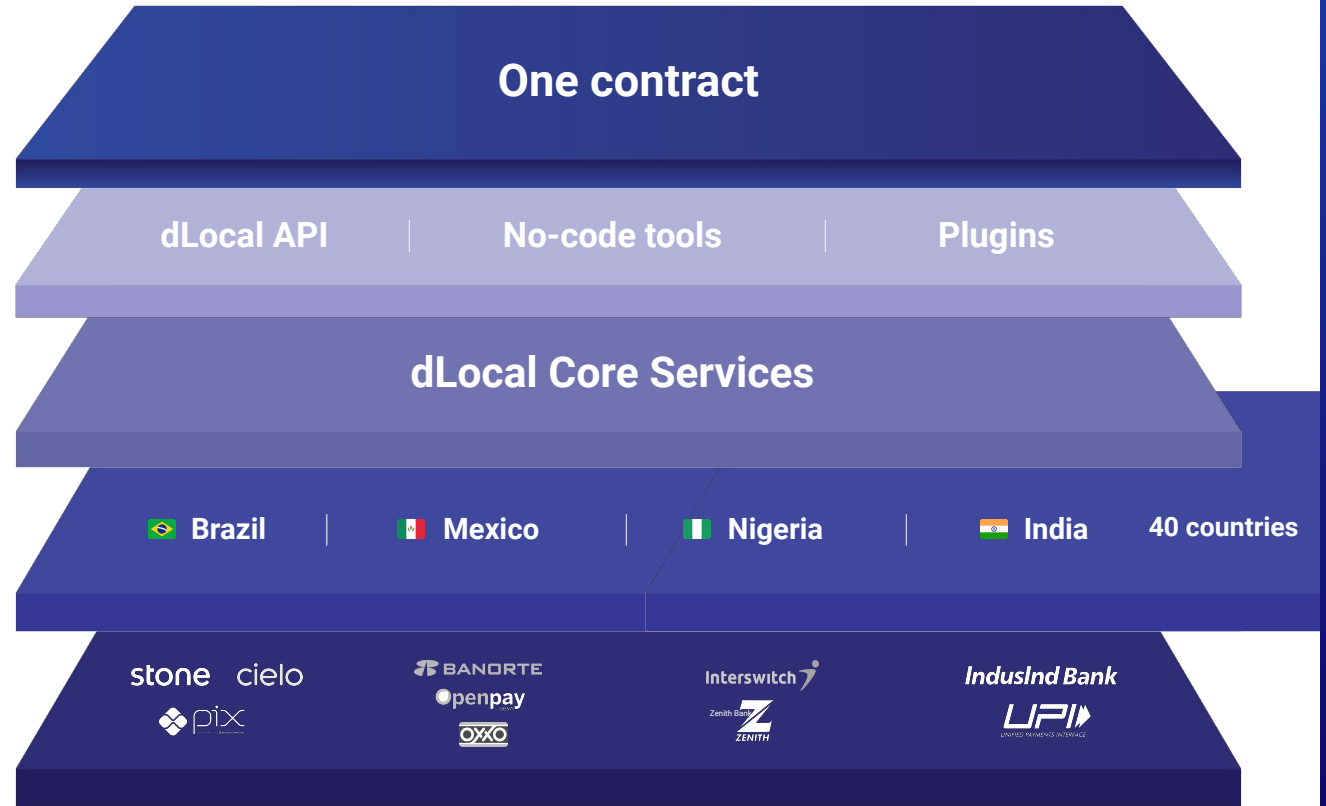
Commercial layer

Integration layer

Product layer

Localization layer
Compliance, Tax Management, FX, KYC, Treasury, and more

Local partner layer¹
Local Acquirers, Alternative Payment Methods, KYC, and more



Note: ¹Illustrative and selected local partners.

Our value proposition is to provide an all-in-one EM compliance solution for global merchants

One contract

International settlement
& FX Management

Local settlement

FULL LOCAL COMPLIANCE

Licenses

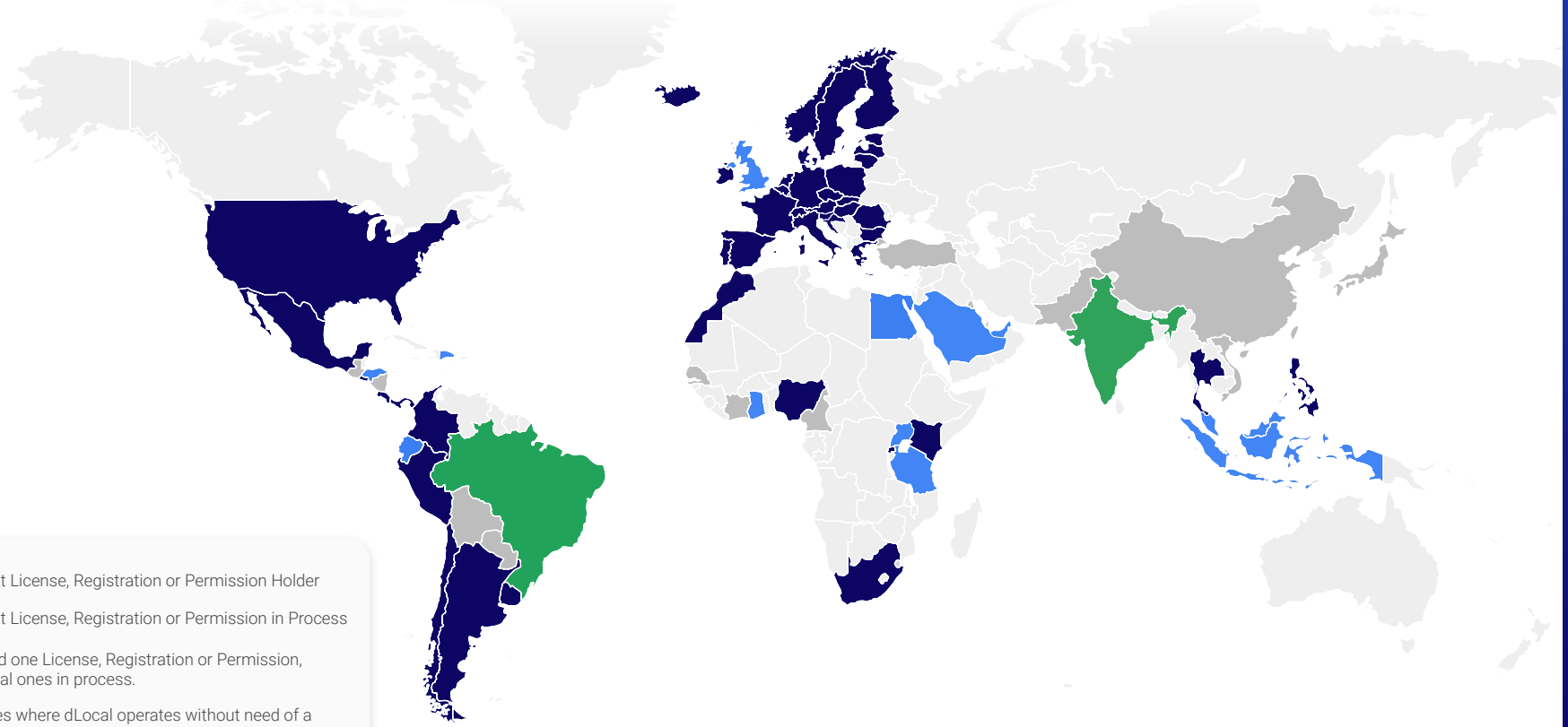
Fraud and Financial Crime Prevention

Tax Management

FX

Regulatory Updates

We deploy regulatory infrastructure to unlock EMs for our merchants

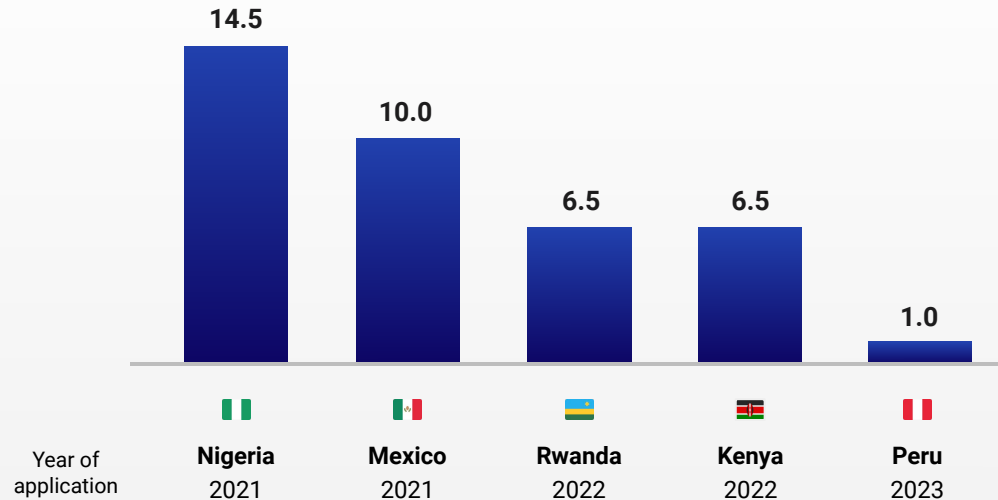


- Payment License, Registration or Permission Holder
- Payment License, Registration or Permission in Process
- Obtained one License, Registration or Permission, additional ones in process.
- Countries where dLocal operates without need of a license

Note: dLocal relies on the support of local lawyers to define the specific licenses, registrations and/or permissions needed per country. We are licensed in Malta, enabling access to the European Union.

We have become experts in efficiently building EM compliance infrastructure

Months to obtain license after application/market entry:



With each new license and registration we apply for, we acquire experience and know-how, becoming more efficient and optimizing synergies

dLocal is quick to adapt to local regulatory changes and update merchants

Merchants can rely on dLocal to navigate the fluctuating reality of emerging markets

We provide a stable, adaptable solution throughout

dLocal has become a proactive participant in payment regulation evolution in emerging markets



We have a deep understanding of tax and FX regulation in the markets we operate

Multiple tax and FX regulations, multiple exchange rates, highly influenced by macroeconomic conditions




As tax authorities understand the importance of ecommerce, the legal framework can evolve quickly

dLocal works to solve these and other complexities, such as reporting obligations to local authorities, access to US dollars, or withholding and then paying taxes in local-to-local transactions



< Shopping Continue

Shopping cart
You have 3 item in your cart

	Eyeshadow Palette	¥681	✓
	Eyelashes Kit	£10	✓
	3 colors highlighter	₱100	✓

Card Details

Payment Method Details

Selected Currency **THB - B**

Subtotal **B1,668**

Taxes **B4**

Total (Shipping incl.) **B1,672**

B1,672 Checkout →

Our solution provides cross border tech-intensive fraud and financial crime prevention



Transaction
Monitoring System
powered by Artificial
Intelligence



Identity Verification
Systems



Cooperation with
local authorities



Cross data
among countries
and regions



Why global merchants choose dLocal

We provide many local and cross border compliance solutions in one contract

We reduce regulatory uncertainty in the markets in which we operate

We adapt fast to local changes and maintain a resilient solution throughout evolving realities

We use technology and local expertise to not only react, but proactively accelerate changes in Emerging Markets



We are ready to tackle new markets and realities

We understand and share the mission with
local regulators of empowering Emerging
Markets and promoting financial inclusion

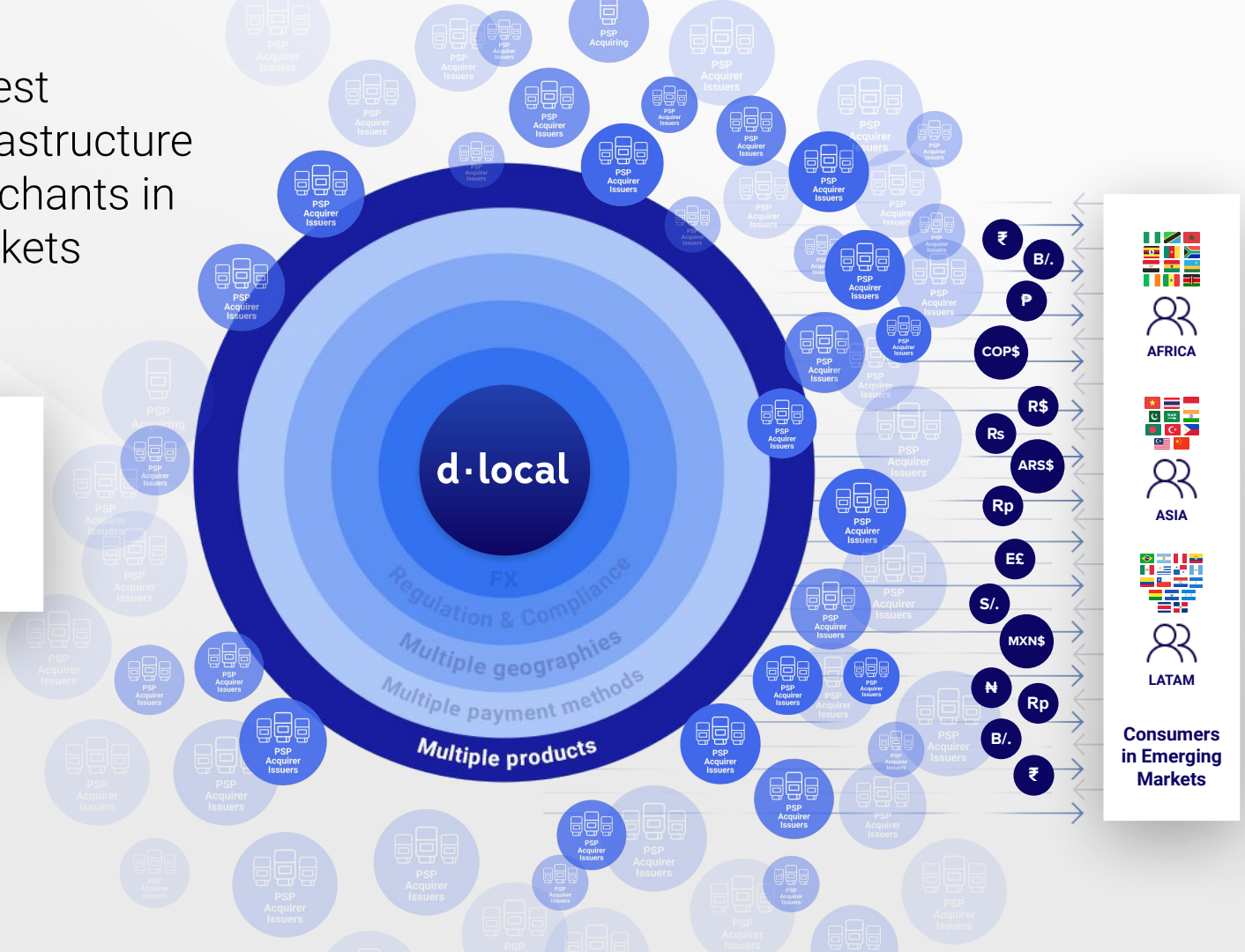
d·local

Delivering tailored solutions
at scale



Federico Mazzoli
VP Product

Building the best payments infrastructure for global merchants in Emerging Markets



dLocal is the payment service provider of choice powering a range of business models in emerging markets

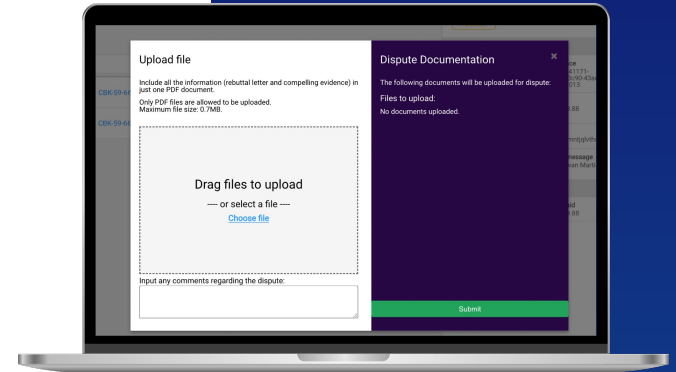
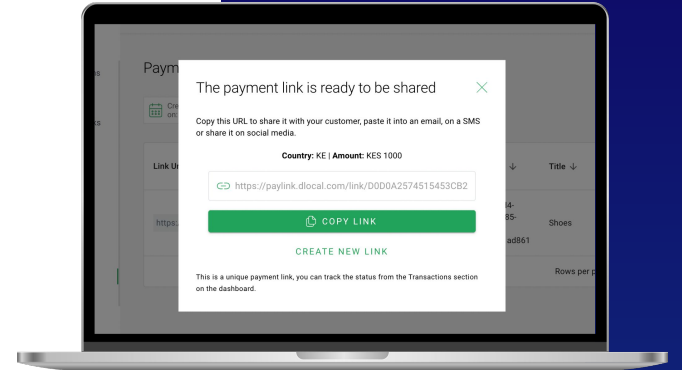
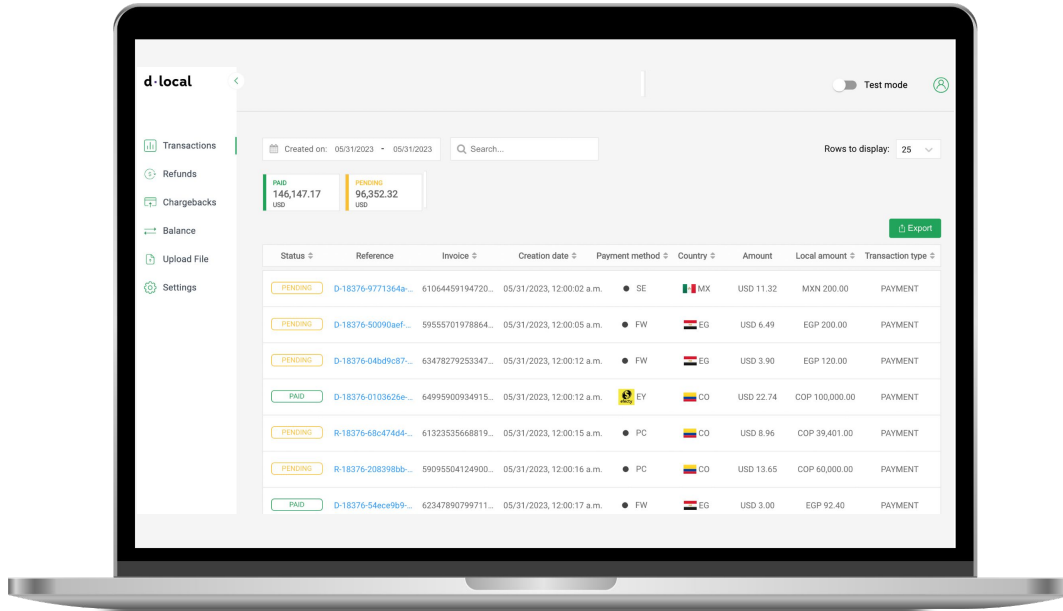
The image displays four smartphone screens, each representing a different business model and market. Each screen has a callout box above it with a flag and text:

- Meta:** Brazil - Pix. The screen shows a Facebook payment page with a QR code and transaction details.
- amazon:** Chile - Local Cards with Installments. The screen shows a payment selection menu in Spanish with options for 'Pago completo' and '3 cuotas mensuales sin interés'.
- Spotify:** Kenya - M-Pesa. The screen shows the M-Pesa payment interface with a mobile number field and a confirmation message.
- deel.** Philippines - Payouts to e-wallets. The screen shows a transaction confirmation for a GCash payout from Union Bank of the Philippines.

Below the screens, a horizontal line with four dots connects them to their respective business models:

- Social Network
- E-commerce Marketplace
- Music Streaming
- Payroll

Centralizing payment operations from 40+ complex markets in **one place**



We have a clear, customer and profit-driven approach to building products



B2B Native

Cater to enterprise needs & ensure product-market fit



Prioritize new developments by business impact

Gross Profit as our north star



Develop scalable solutions with our one-API principle



Agile to the core

Why choose dLocal over the competition?

	Dlocal	Local PSPs	Regional PSPs	Global PSPs
Example		Stone in BR, Prisma in AR	Mercadopago in LATAM, Xendit in SEA	Adyen, Stripe
Cross-border Payments	Yes, always	● No	● Rarely	● Not always
Localized payment methods in EM	Yes	● Yes, but extremely fragmented	● Yes	● Very limited
State-of-the-art API and global integration support	Yes	● No	● No	● Very limited support in EM
Custom solutions	Yes	● No	● Rarely	● No

Note: based on dLocal's view on solutions/competitors

dLocal Stack is reflected both on our teams and technology

Commercial layer

One contract

Integration layer

dLocal API

Reverse APIs & Custom Checkouts

No-code tools & Plugins

Product layer

Payins, Payouts, Dlocal for Platforms, Invoice Collection, Local Issuing, Fraud Prevention, Smart Routing, and more

dLocal Core Services

Localization layer

Compliance, Tax Management, FX, KYC, Treasury, and more

 **Brazil**

 **Mexico**

 **Nigeria**

 **India**

40 countries

Local Partner layer¹

Local Acquirers, Alternative Payment Methods, KYC/Fraud partners and more

stone cielo



BANORTE

openpay



Interswitch



IndusInd Bank



900+ payment methods

Note: ¹Illustrative and selected local partners.

Maximize reach with local acquiring + local payment methods

Before Dlocal



International
Card Acquirer

Customers with
access to
international
credit card



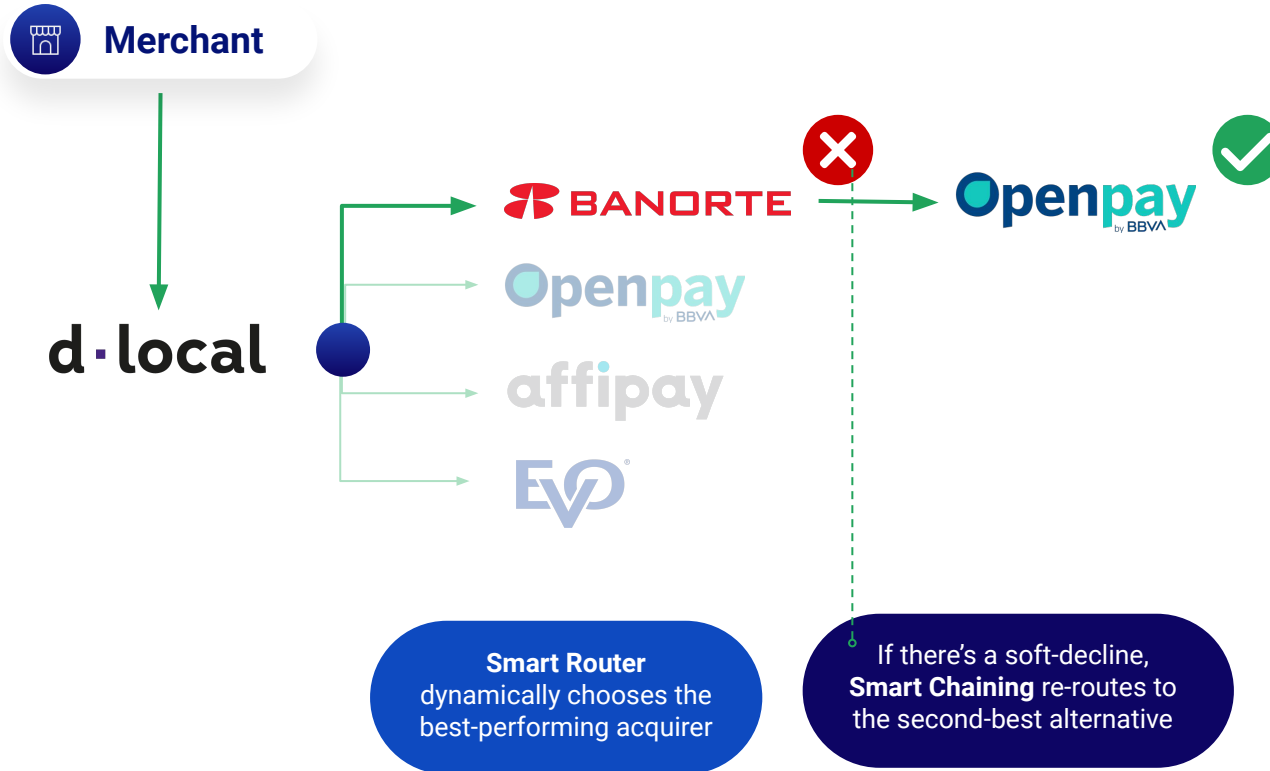
With Dlocal



d-local



Maximize conversion rates with Smart Routing & Chaining



Note: Illustrative example

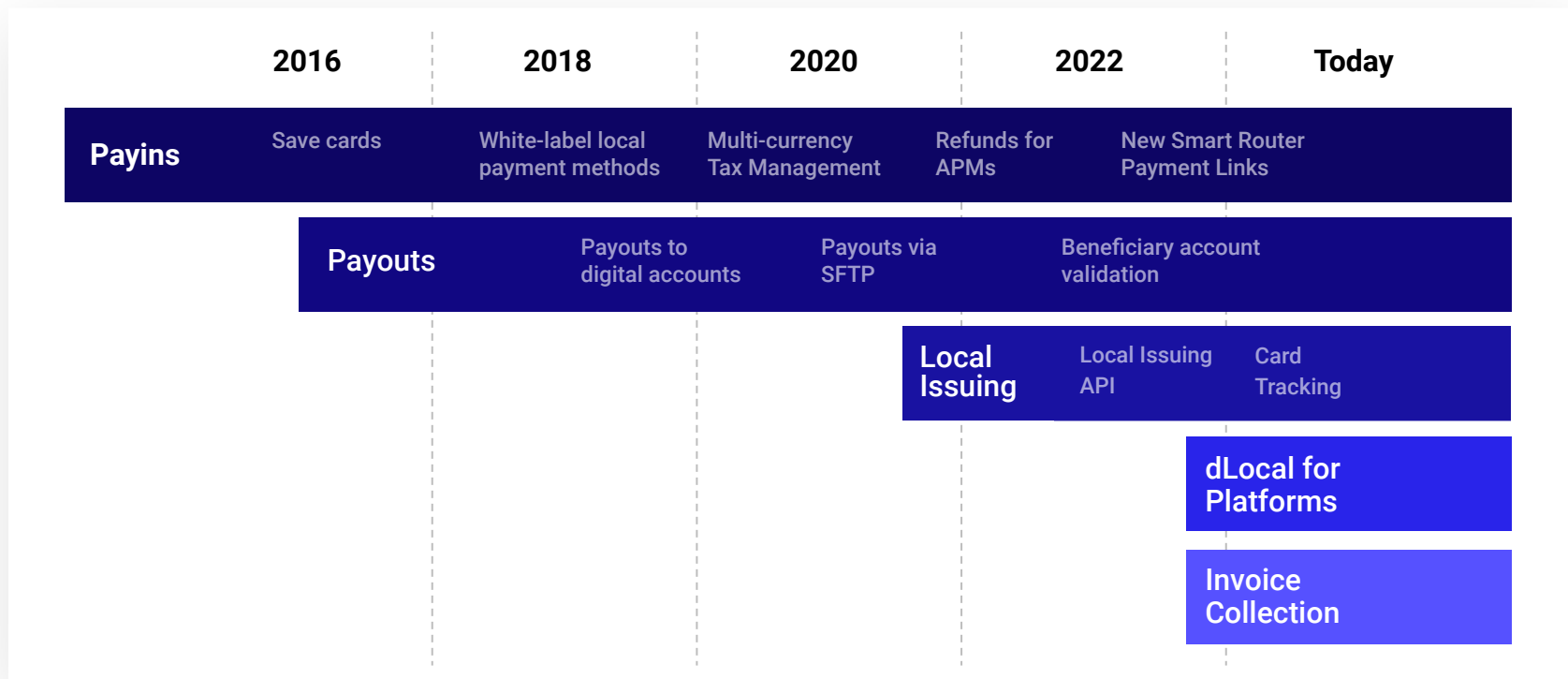


DiDi Food in MX

▲ **2.6pp**
increase with
Smart Router

▲ **7pp**
increase by also
enabling **Smart Chaining**

Solving friction in emerging markets since 2016



Dlocal for Platforms

End-to-end suite of products for marketplaces and other platforms

One solution for 40+ complex emerging markets

Trusted by

SHEIN

 tiendanube

 inDrive

 amazon

dLocal for Platforms is designed for flexibility

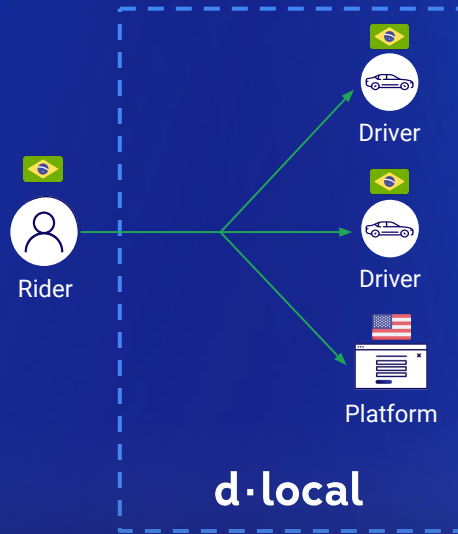
Marketplace

Split payments and Cross-border settlement



Ride-sharing

Direct-to-seller + wallet-as-a-service + card issuing



Social Media

Centralized Balance and Local + Cross-Border Payout



dLocal for Platforms suite of products

1

Onboarding & KYC

Seamlessly onboard and verify users at scale, having full control of the UX or using dLocal's hosted flow.

2

Accept Payments

Allow users to pay in local currency, using the most relevant payment methods in emerging markets

3

Move funds

Split payments or transfer funds between any number of users or platform accounts

4

Settlement

Manage and automate settlements either locally or crossborder

5

Platform Management

Manage a global platform from one place.
Consolidated reporting, refund and chargeback management and more

The challenge?

**Make Platforms possible
in 40 emerging markets**

Invoice Collection

The power of Dlocal now made available to collect payments from large paying customers

One solution for 40 complex emerging markets

Trusted by





Flexible tools for multiple use cases



No coding required



Local tax management

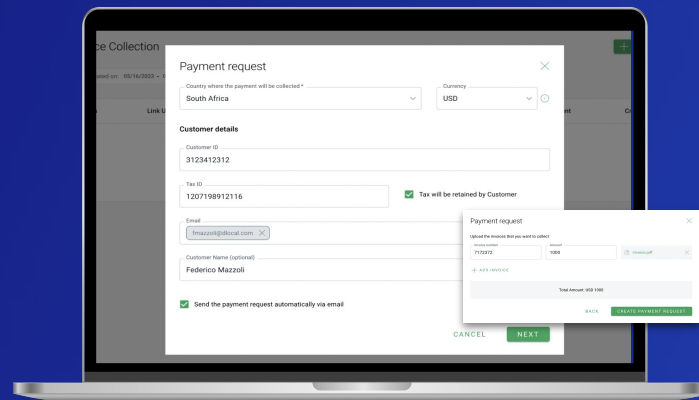


Pay using local rails

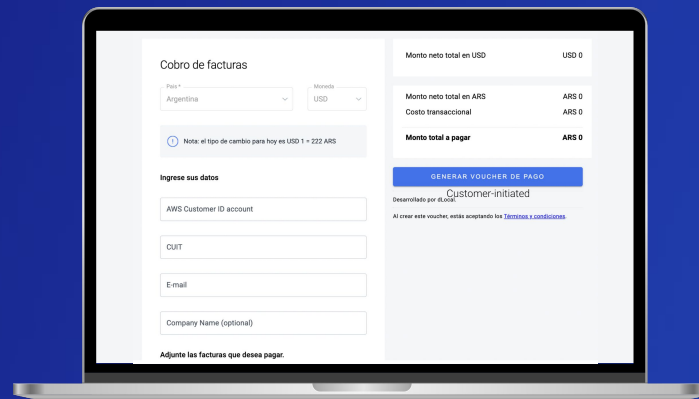


One solution for 40 complex emerging markets

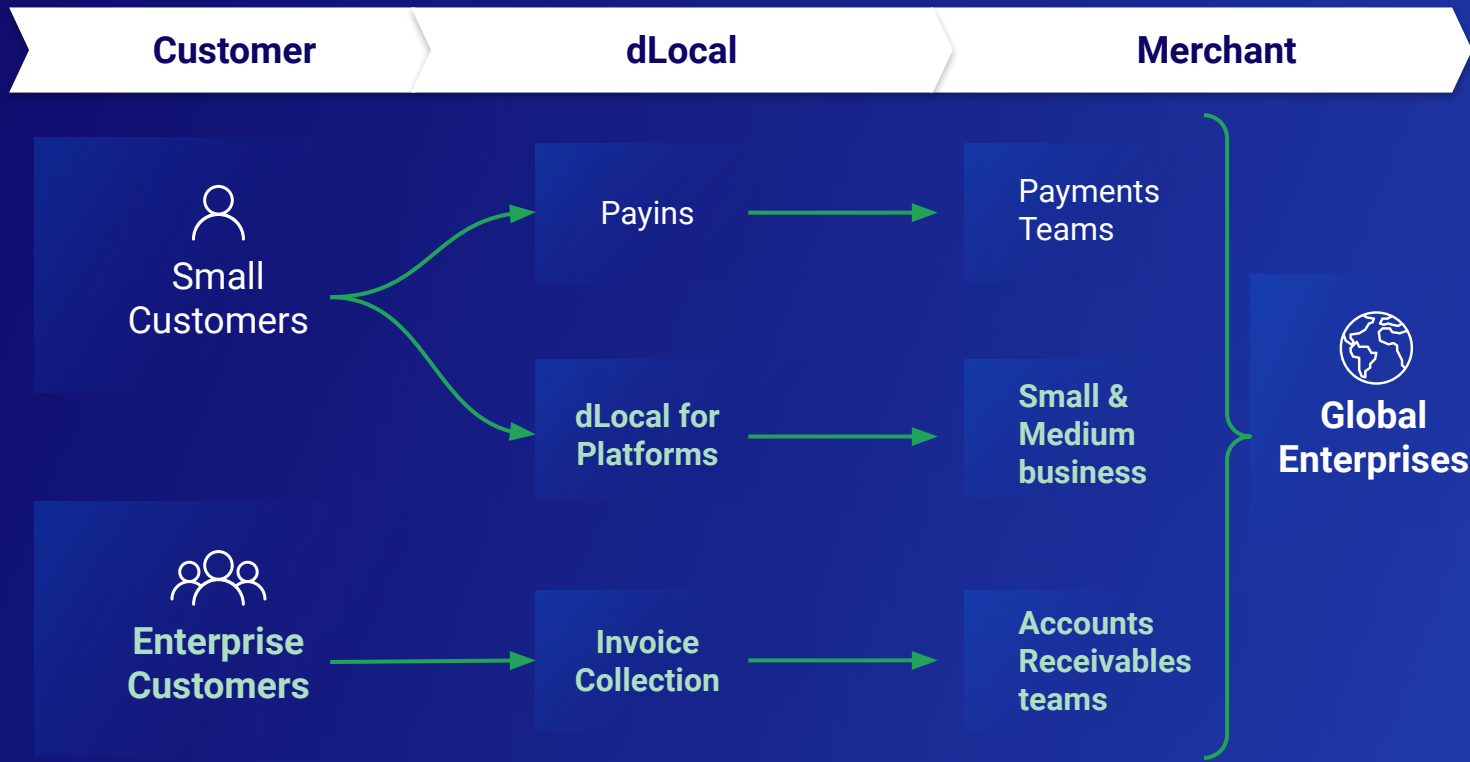
Merchant-initiated payments



Customer-initiated payments



With Dlocal for Platforms and Invoice Collection we continue to expand our target market



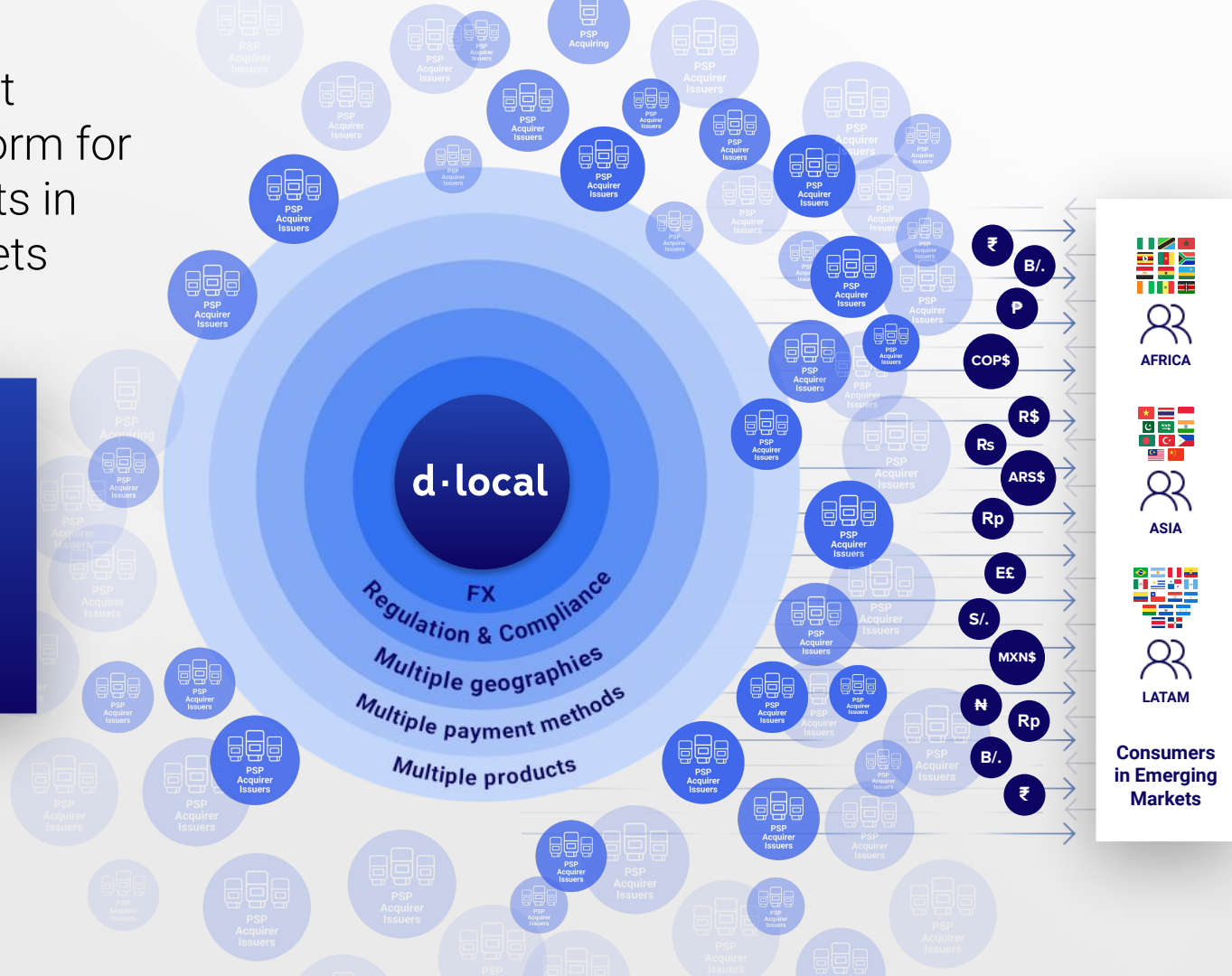
d·local

Growing together with our
merchants



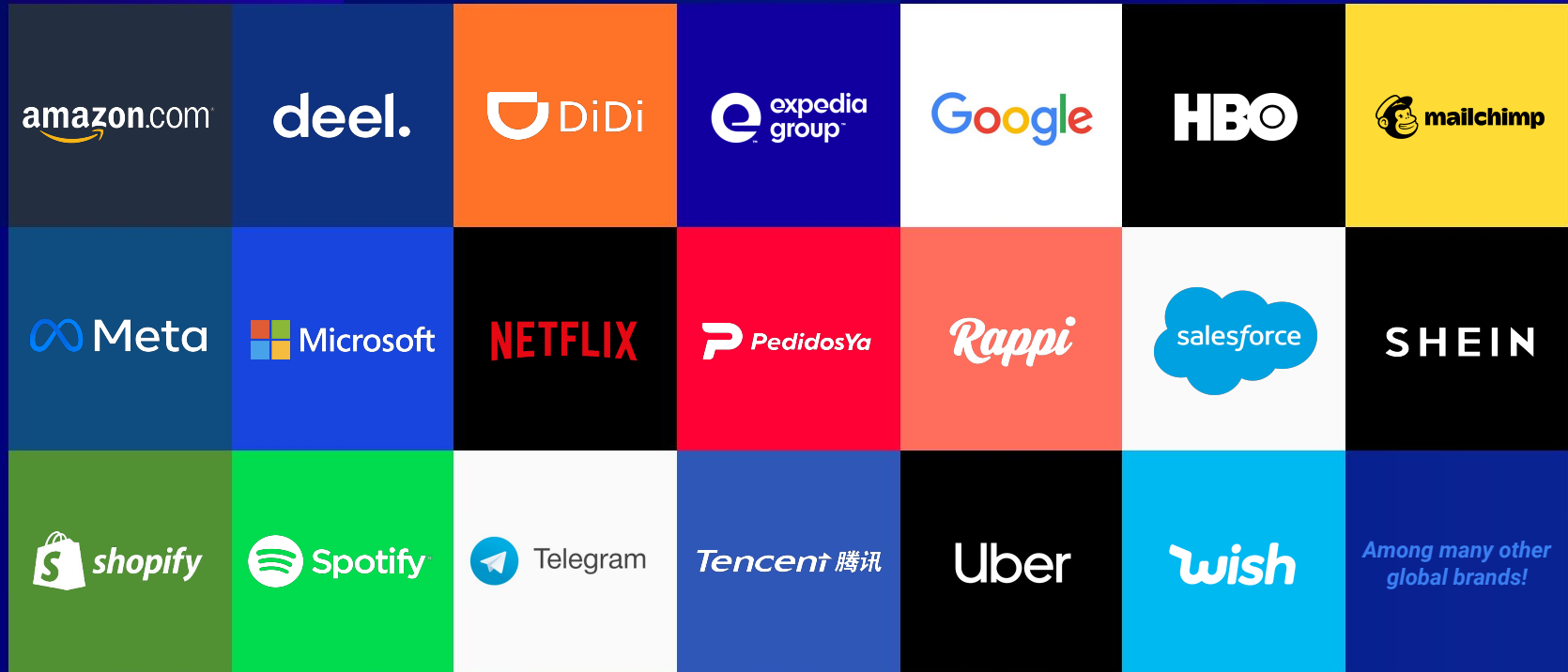
John O'Brien
CRO

Building the best payments platform for global merchants in Emerging Markets



The biggest names trust us

Selected Merchants



Note: Selection of merchants and merchant logos that we have previously disclosed as existing clients

We are customer obsessed, which reflects on our commercial strategy and structure



Dedicated client teams

Constructive feedback loops with clients

Regional team structure

“Follow the Sun” customer support



One dLocal

Single API/contract: 900+ payment methods in 40+ EMs

Proven ability to develop tailor-made solutions

Distinctive service through “True Localisation”



Effective lead generation

Targeted event presence and content generate
Inbound Leads

Insights from existing clients generate Outbound
Leads



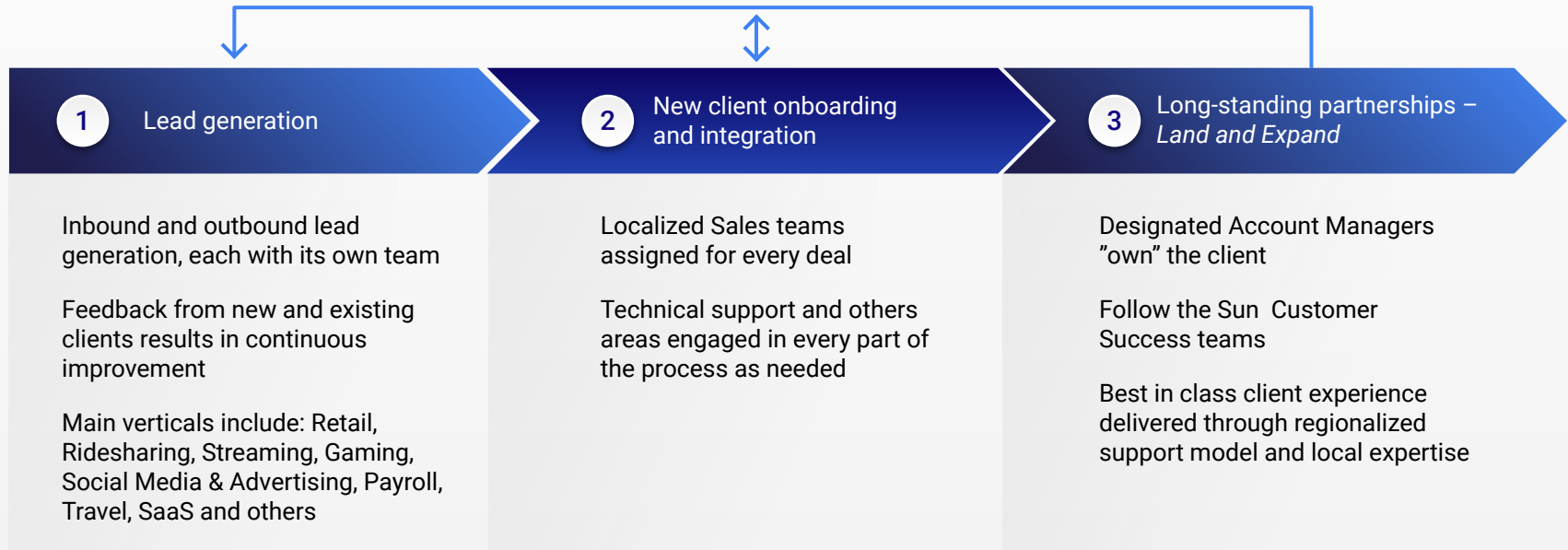
Land & expand

“Land” new clients using insights learned from industry pain points (e.g. no marketplace solution for EMs), or players with similar needs actively targeting “emerging verticals” (e.g. AI)

“Expand” via cross-selling and strategic support engagement

Our Go-to-Market strategy has three stages: each one with a clear and proven approach

4 Constructive feedback loop



1

Lead generation

We target potential new clients through inbound and outbound lead generation

Inbound lead generation

Events: participation and sponsorship in targeted industry events

Marketing campaigns: tailor-made content to generate awareness and potential leads

In-house content generation: Localized content to engage with potential leads over newsletters, social media, articles and others

Outbound lead generation

Vertical Attractiveness targeted outreach, based on prior success in vertical,

Active feedback loop we get from current clients to define the approach.

Account Based Outreach for key leads. Companies that would benefit from dLocal's services are carefully analyzed and targeted with tailor-made strategies

Constant research for new leads based on data such as clients website tracking, payment methods offered, markets covered, and more.

2

New client onboarding
and integration

Once a lead qualifies as a selling opportunity,
we engage the Sales team to close the deal and
onboard the new merchant



2

New client onboarding
and integration

Proposal and commercial negotiation:

We have a clear commercial strategy that we ask our teams to deploy



Identify clear client pain-points and develop solutions



Define pricing schedules based on value
dLocal brings to the deal



Prioritize absolute gross profit dollars



Establish transparent pricing and other commercial conditions in agreements and contracts

2

New client onboarding
and integration

Healthy commercial pipeline, with major deals coming up in both new sales and existing clients

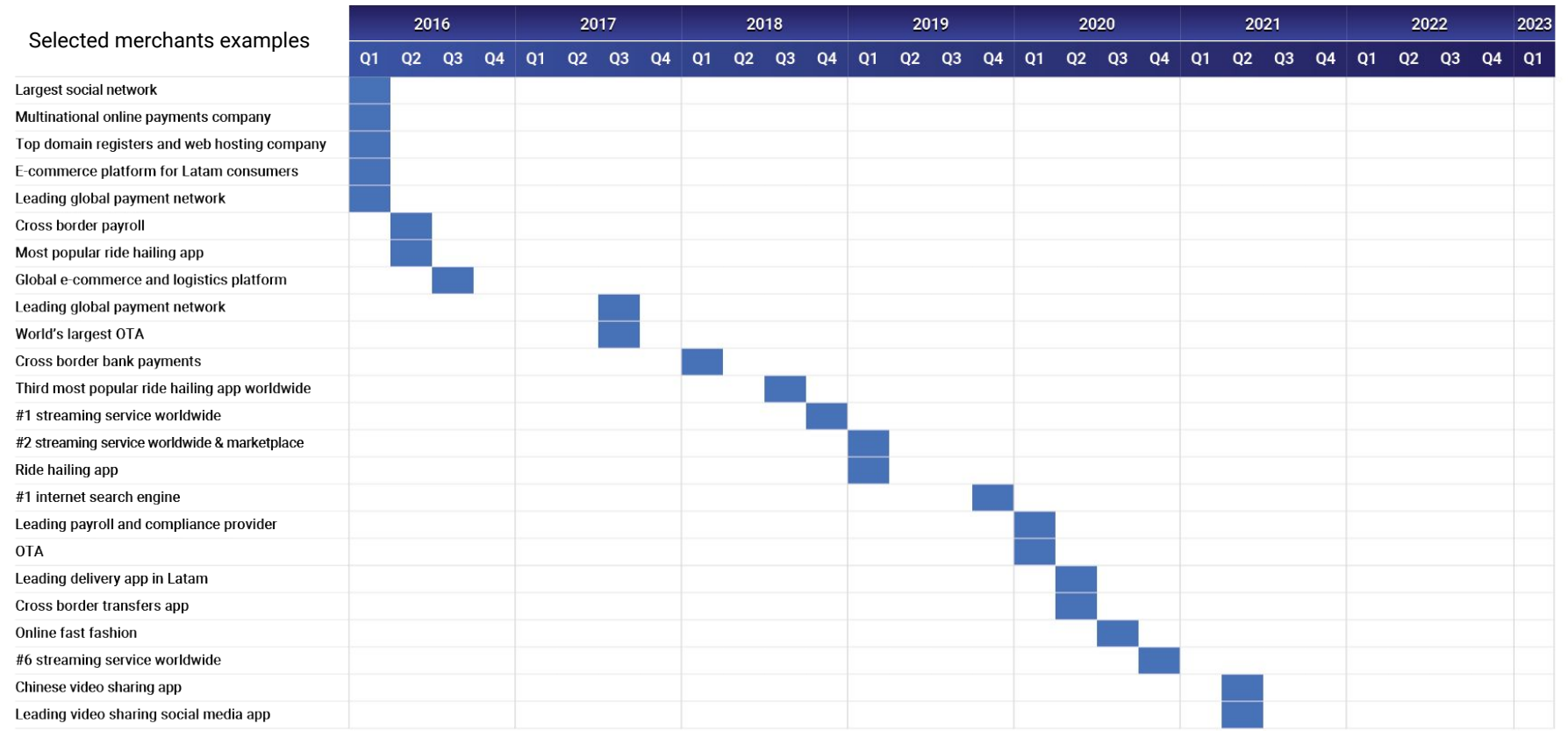


New Sales # of deals	Global Multi Vertical	0	0	1	2
	Regional & vertical champions	≈80	≈60	≈40	≈80
	Growth companies	≈110	≈160	≈30	≈80
	Subtotal new sales	≈190	≈220	≈70	≈160
Existing Clients # of deals	Global Multi Vertical	≈10	≈20	≈15	≈5
	Regional & vertical champions	≈50	≈30	≈25	≈35
	Growth companies	≈40	≈20	≈10	≈100
	Subtotal existing clients	≈100	≈70	≈50	≈140
TOTAL		≈290	≈290	≈120	≈300

3 Long-standing partnerships – *Land and Expand*

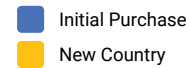
Initial Purchase

Land and expand: new client onboarding

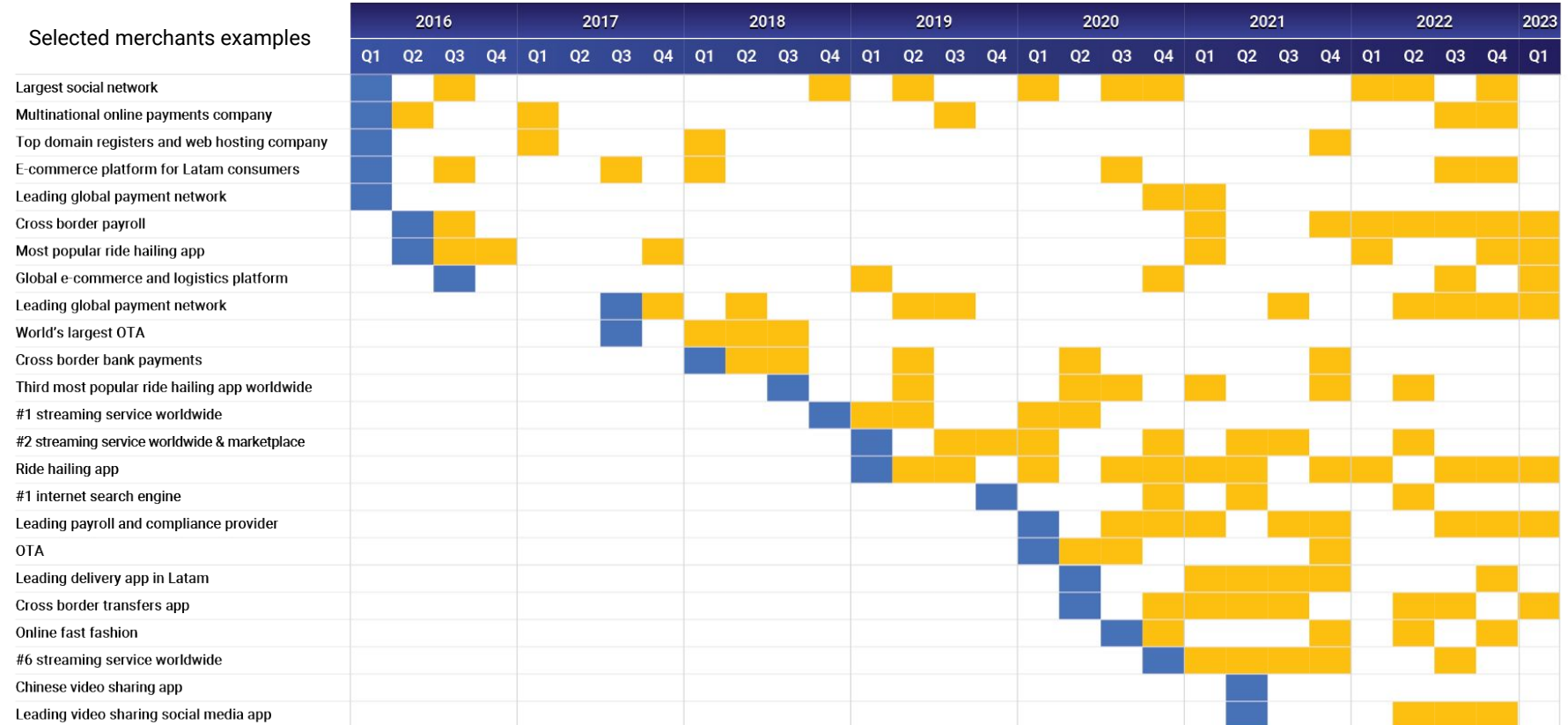


Note: dLocal analysis. Selected merchants.

3 Long-standing partnerships – *Land and Expand*



Land and expand: upselling of new markets and products



Note: dLocal analysis. Selected merchants.

3 Long-standing partnerships – Land and Expand

Land and expand: long-lasting and profitable relationships

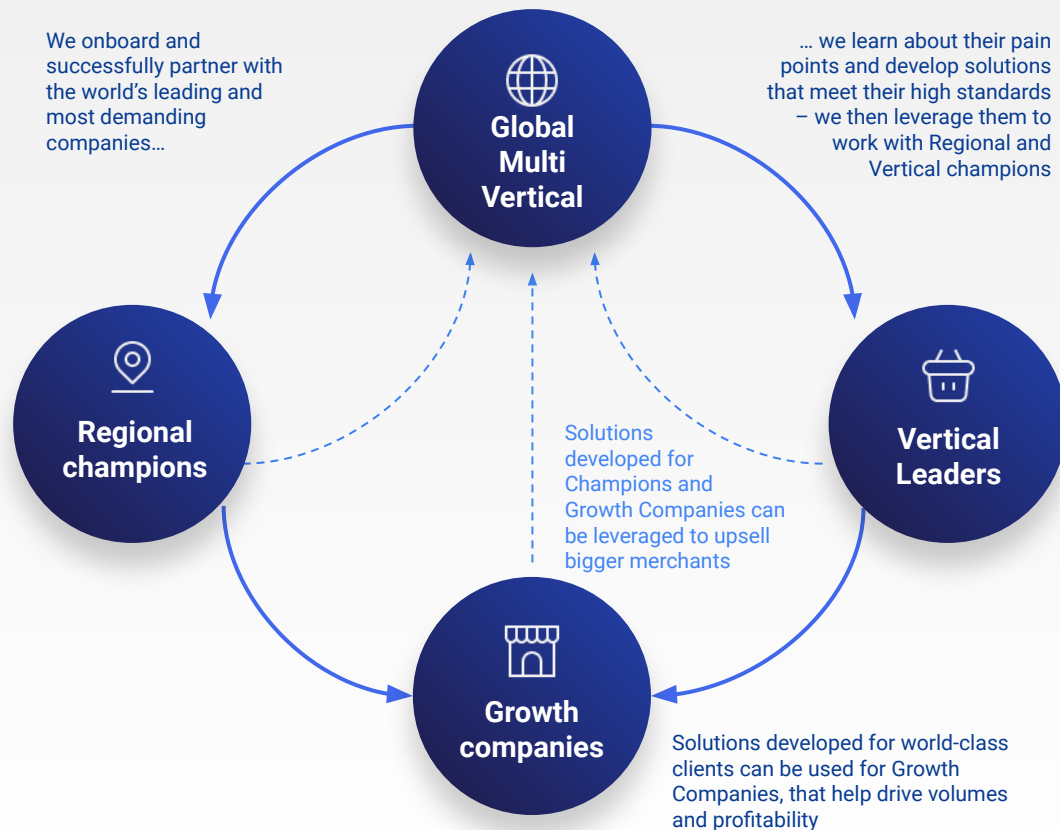
- Initial Purchase
- New Country
- Country > 1 M USD/Month
- 2nd product in existing country
- 2nd product in existing country > 1 M USD/Month
- Invoicing Expansion in a New Country
- Invoicing Expansion in a New Country > 1 M USD/Month



Note: dLocal analysis. Selected merchants.

dLocal's continuous learning feedback loop provides exponential growth possibilities

Constructive feedback ecosystem



We have designed our commercial structure to be as close as possible to our clients



Case Example 1: Leading Global Satellite Internet Provider

The problem

The company needed a fast and easy expansion in LATAM, APAC & EMEA, but their requirements weren't met by dLocal's competitors:

- Local presence - they have entities all over the world but with minimal staffing

- Clear goal to "Become a Utility" in each market

Prior to Dlocal, they were considering integration to 11+ local partners across Africa, APAC and LatAm to meet their launch dates

dLocal's expertise

Local entities in each of these countries

Recurring capabilities in remote places

dLocal became their ideal solution

They integrated 11 countries at once launching in all in less than a month

Outcome

dLocal became their go-to partner for expansion

Client needed only 1 connection instead of 50+

Client now planning on 20+ markets through Dlocal



Case Example 2:



The problem

March 2022: Spotify sales in largest African market affected overnight – Nigerian banks imposed limits on US dollar access

Spotify collected payments through international acquirers in USD ONLY – its conversion rate dropped below 20%

dLocal's solution

Our **local Nigerian team** established **partnerships with local banks** to enable local acquiring in Nigerian Naira for Spotify, **in record time**

Outcome

Spotify:

1. **Improved conversion to 60%+**
2. **Increased local sales by offering more payment methods and increasing conversion rates**



We win the most significant deals because of our unique value proposition



One dLocal

Single API/contract: 900+ payment methods in 40 EMs

Proven ability to deliver tailor made solutions

Distinctive service and expertise through “True Localisation”



Local expertise and increased conversion rates

Improved conversion rates through strategic partnerships with local providers

Local knowledge and “developed markets” standard of service



Dedicated client teams

Regional team structure

Rapid, localised, follow the sun customer support

d·local

Our powerful financial model



Diego Cabrera Canay
CFO

We built a unique “Growth + Profit + Cash” financial model

1	2	3
<p>High Gross Profit Growth</p> <p>'20-'22 CAGR 83% 1Q23 (YoY) 42%</p>	<p>High Profitability <i>Adjusted EBITDA / Gross Profit</i></p> <p>'21-'22¹ 76% 1Q23 74%</p>	<p>Strong Cash Flow Generation <i>FCF / Net Income Conversion²</i></p> <p>'21-'22 100% 1Q23 119%</p>
<ul style="list-style-type: none"> Retention and cross-selling to existing merchants New merchant pipeline Efficiency: scale, smart routing, netting 	<ul style="list-style-type: none"> Financial discipline Low acquisition costs Emerging market costs Lean organization 	<ul style="list-style-type: none"> Negative working capital Low Capex requirement Efficient tax structure

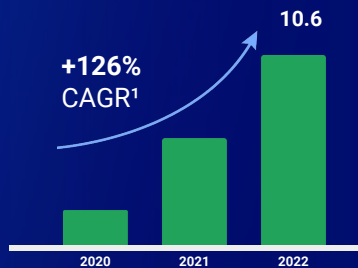
Rule of 40³

21-22 **159%**
1Q23 **116%**

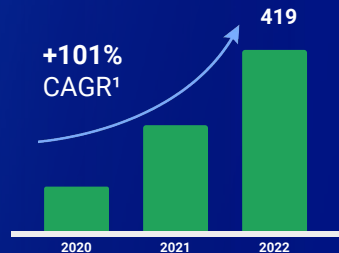
1 High gross profit growth

ANNUAL

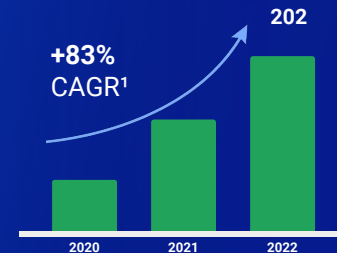
TPV (\$B)



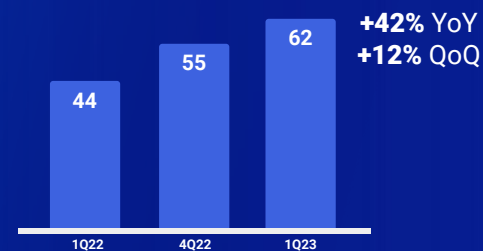
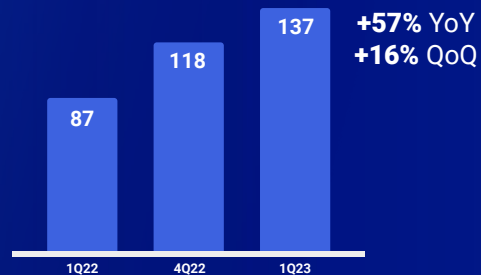
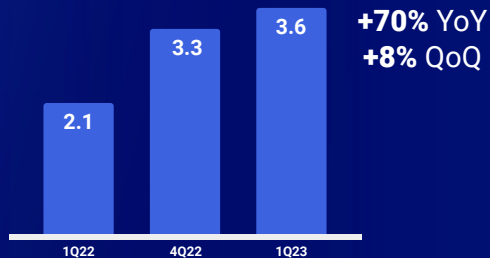
Revenue (\$M)



Gross Profit (\$M)



QUARTERLY

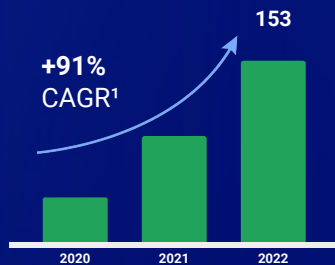


Note: ¹CAGRs were calculated for a two year period from 2020 to 2022. Unaudited quarterly results

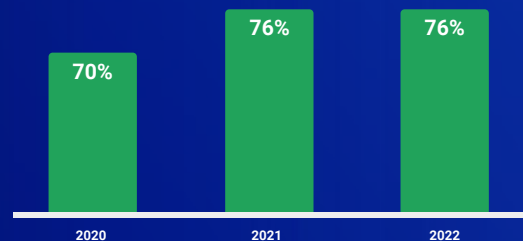
High profitability

ANNUAL

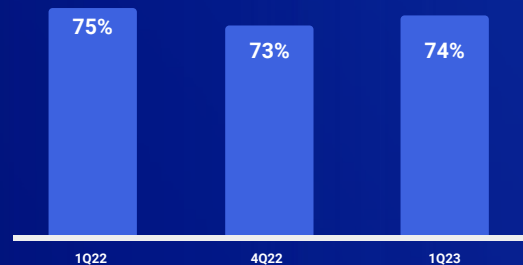
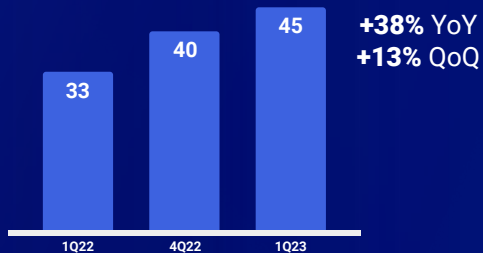
Adjusted EBITDA (\$M)



Adjusted EBITDA / Gross Profit (%)



QUARTERLY



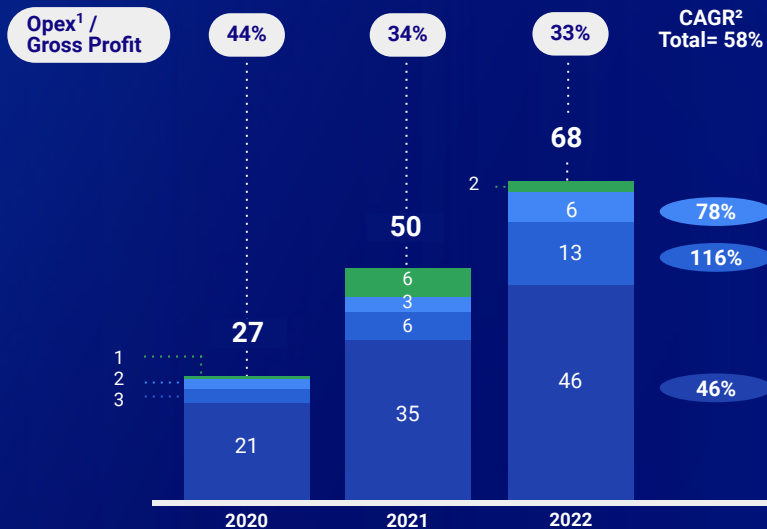
Driven by disciplined and austere spending culture and lean organization

Incremental expenditure focused on technology, sales and expansion

Initial scale of the G&A team and capabilities to meet public company standards

Lean organizational structure

Operational Expenditures (\$M)



Headcount

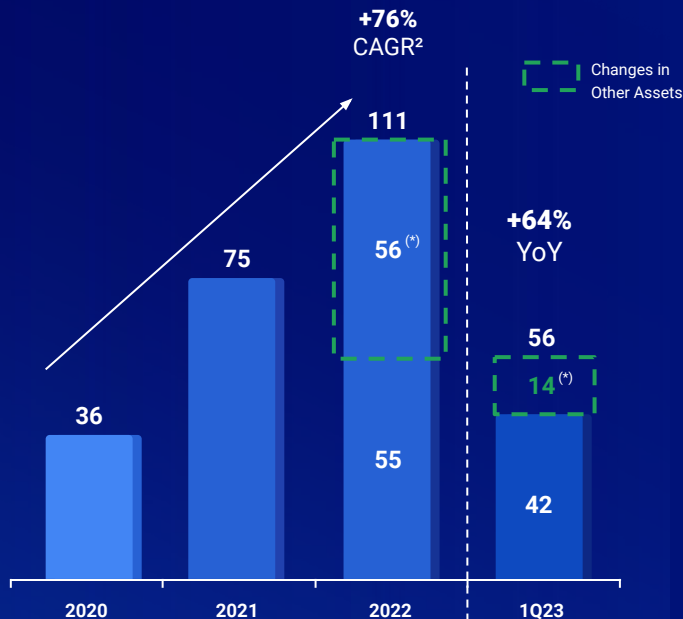


■ G&A Expenses ■ S&M Expenses ■ Technology & Development Expenses ■ Non-recurring Expenses

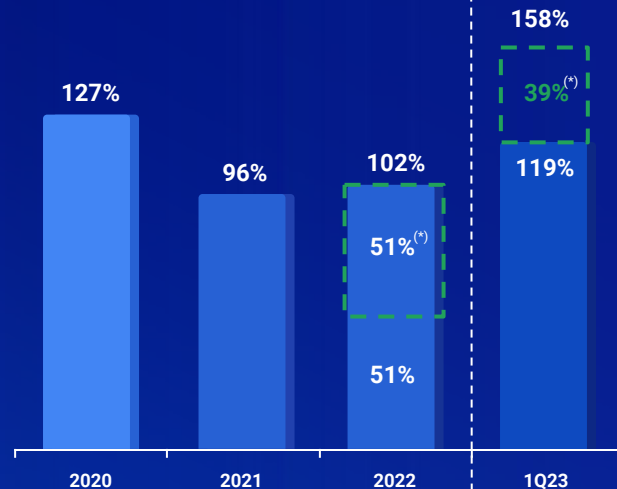
■ G&A and Operations ■ Sales and Marketing ■ Technology

Strong cash generation

Free Cash Flow - own funds¹ (\$M)



Free Cash Flow - own funds¹ / Net Income (%)



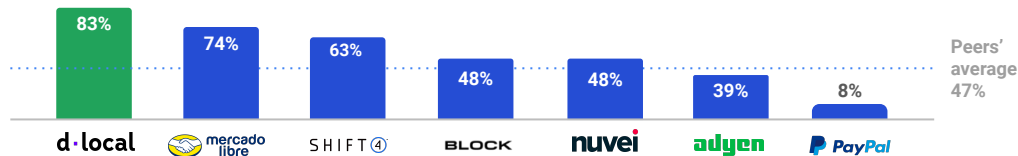
Note: ¹FCF is calculated as profit before income tax less income tax paid, +/- non cash adjustments, +/- change in working capital (own) excluding movements in Other Assets for FY22 & 1Q23, +/- net collection of interest & financial expenses, less additions of property, plant and equipment and intangible assets (excluding PrimeiroPay acquisition in 2021). ^(*) FCF for FY22 & 1Q23 excludes inflows & outflows due to movements in Other Assets, which relate to cash in escrow in banks for merchants and banks guarantees, because these movements are expected to be non-recurring and temporary. ²CAGRs were calculated for a two year period from 2020 to 2022. Unaudited quarterly results.



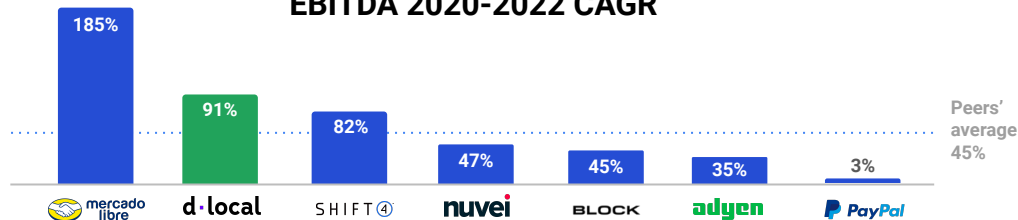
Best-in-class financial performance

We stand out among our peers in each key financial metric

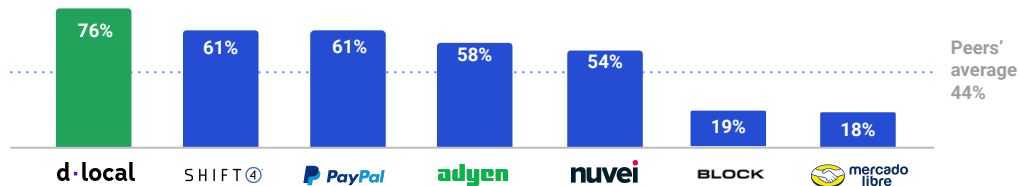
Net Revenue (Gross Profit) 2020-2022 CAGR



EBITDA 2020-2022 CAGR

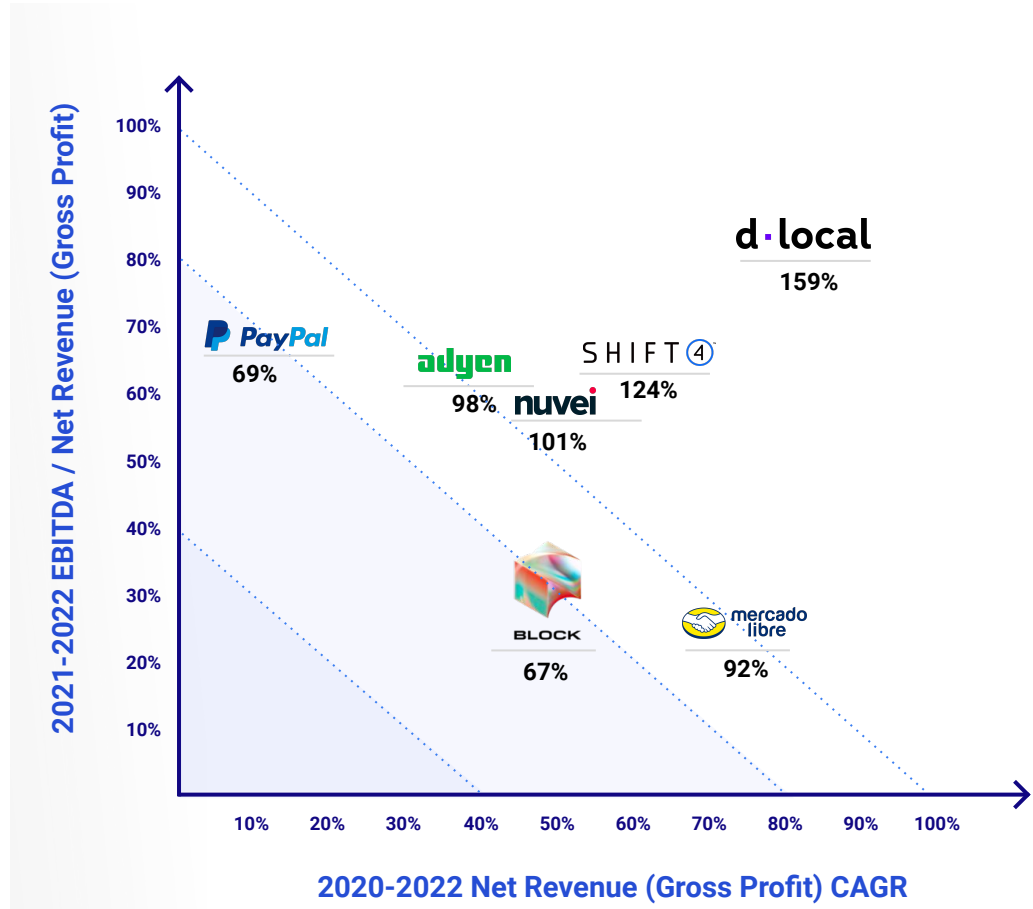


EBITDA / Net Revenue (Gross Profit) 2021-2022



Note: Peers data collected from publicly available financial statements; growth corresponds to 2 year CAGR 2020-2022. EBITDA / Net Revenue (Gross Profit) corresponds to the sum of years 2021 and 2022

Best result for rule
of 40 is over 100%



Note: Peers data collected from publicly available financial statements; growth corresponds to 2 year CAGR 2020-2022. EBITDA / Net Revenue (Gross Profit) corresponds to the sum of years 2021 and 2022

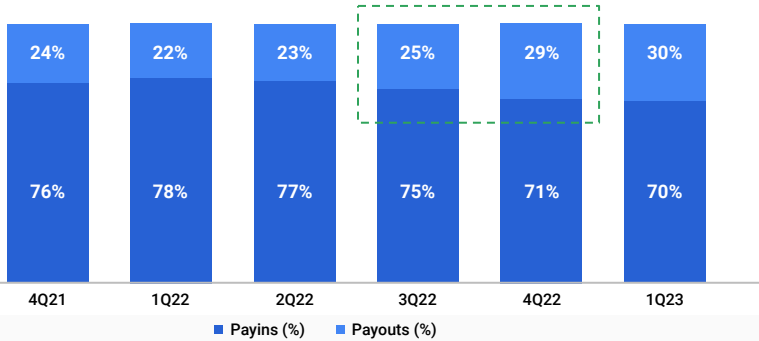
d·local

**Product, country
and service mix
determine changes
in net take rate**

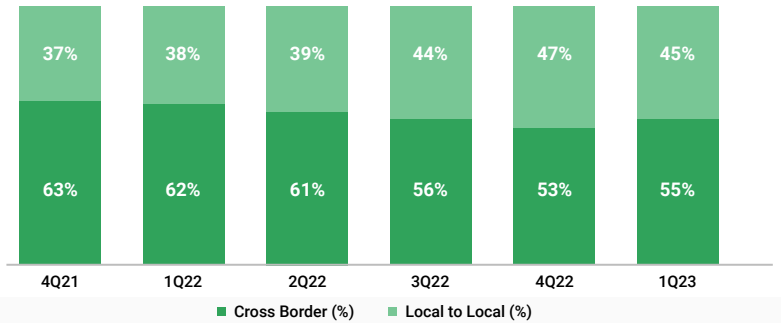
Net take rate¹ reflects higher share of payouts, local-to-local and country mix

Share of TPV

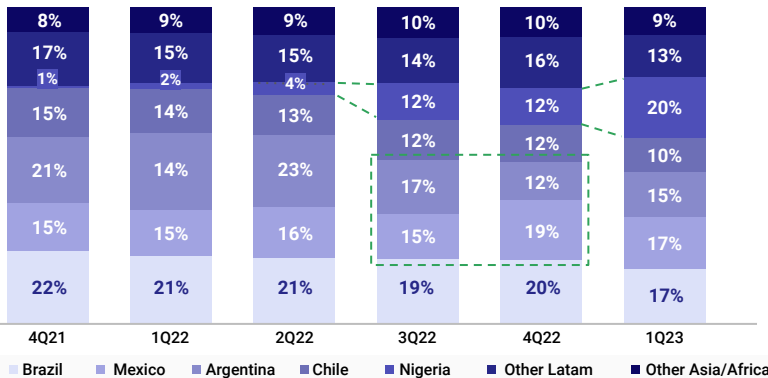
Payouts (with lower net take rate) sequentially gained share



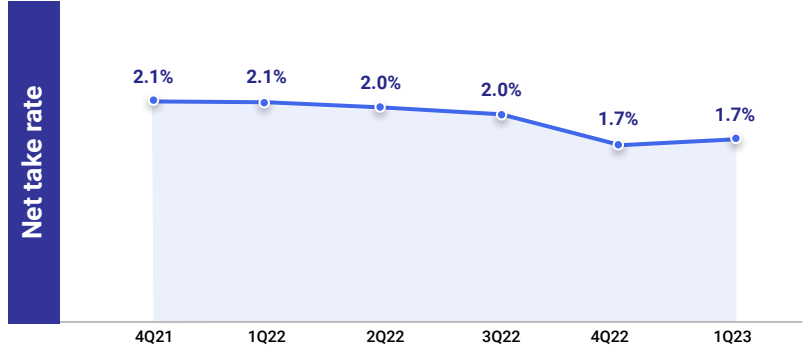
Local to local (with lower net take rate) sequentially gained share



Each country has different net take rates as a result of complexity and maturity of our solution



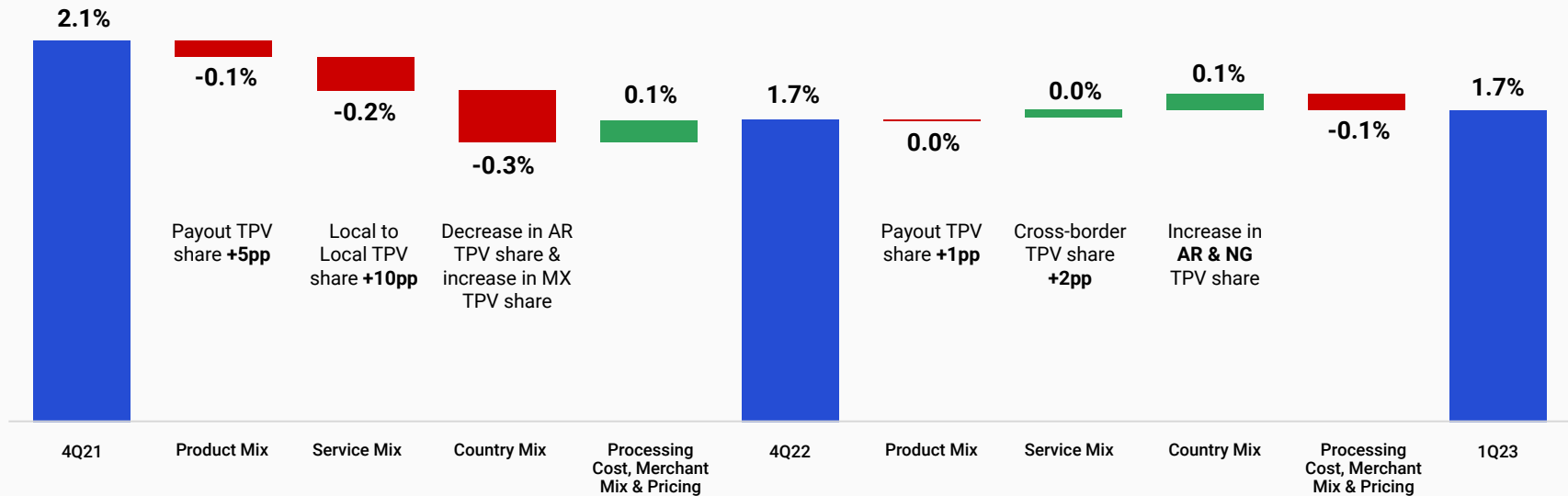
Net take rate varies in line with changes in mix; particularly Q4 2022 had an increase in L2L PO in Mexico (low take rate) and a decrease in revenues in Argentina (high take rate)



Net take rate

Note: ¹Net take rate is defined as Gross Profit divided by TPV;

Take rate is mainly driven by mix of products, services and countries



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Disciplined capital allocation

Capital allocation strategy designed to maximize shareholder value



Organic Growth

1

- Technology
- Expansion
- Customer acquisition



Strategic Acquisitions

2

- Commercial distribution
- Expansion with focus in Asia and Africa
- Product offering
- PrimeiroPay acquisition



Share Buybacks

3

- As long as returns exceed potential strategic acquisitions
- Prudent approach maintaining adequate operational liquidity and financial flexibility for potential M&As

Our first share
buyback program for
\$100M started in
December 2022 and
will end in July 2023

Between Dec-2022 and May 15, 2023, we repurchased:

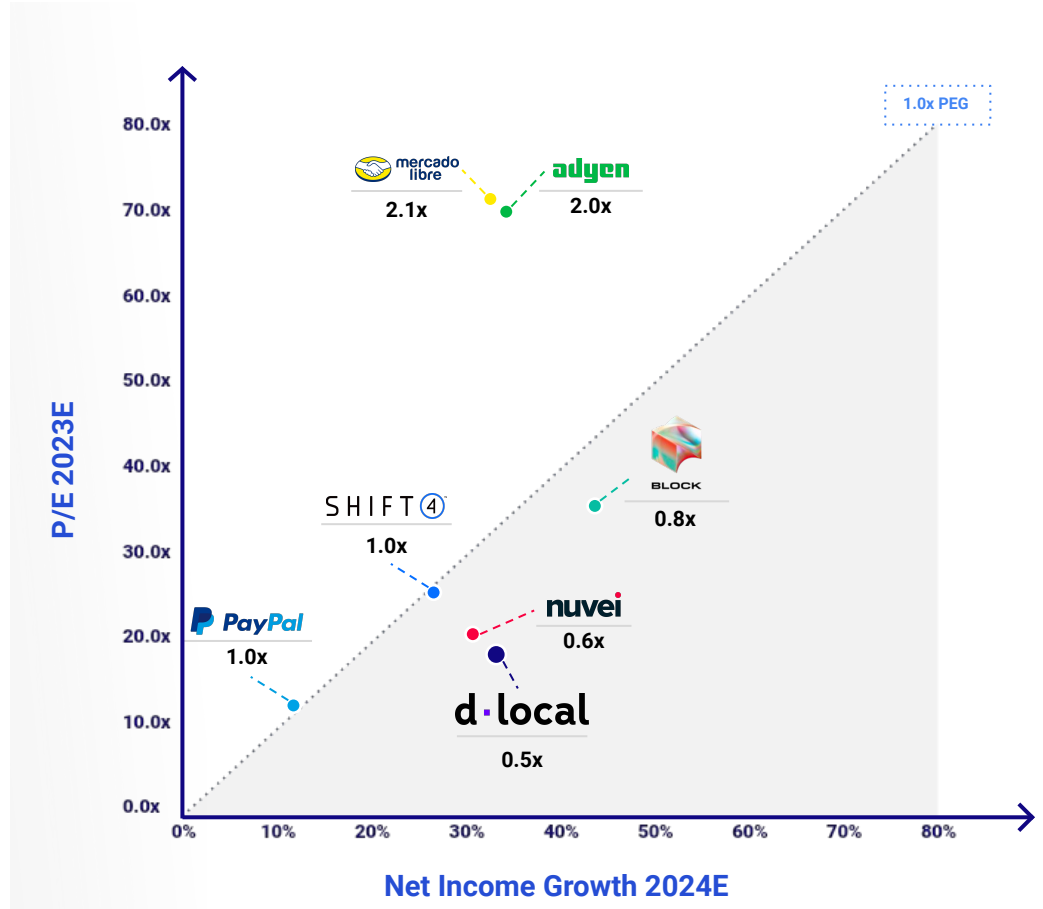
4.4 M shares
at an average price
of \$15 (\$67M)

3.4%
of our float

**The \$37M acquired in Q1 23 represented 87%
of our own FCF**, and therefore our own funds
continued to grow to \$307M¹.

Execution continues until we complete the
\$100M amount or the program expires.

Undervalued on a PEG ratio basis



Source: Capital IQ as of June 5, 2023. Considers consensus estimates for all companies.

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**Financial objectives
aligned with pillars
of our business model**

Overall medium term objective: Rule of 40 > 100%

For 2023: Maintain annual guidance shared in Q4 '22 earnings

For medium term:

Growth

Focus on gross profit dollars

- Maintain low annual churn (<1%)
- Grow organically with our merchants
- Add more merchants
- New countries, more payment methods, higher share of wallet

25%-35%
Gross Profit CAGR

Profitability

Sustain EBITDA/gross profit ratio

- Invest in vectors of long term growth and scalability (technology, expansion, sales and marketing)
- Maintain disciplined spending strategy and lean organizational structure

>75%
Adj. EBITDA/Gross Profit

Cash Flow Generation

Maintain sustainable capex level

- Follow merchant demands in product development
- Further automate internal processes to enhance efficiency and controls

Up to 5%
Capex/gross profit

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Closing remarks

On track to build
a multi-billion
dollar revenue
business

- We are going after a massive opportunity in Emerging Markets.
- Unrivaled global merchant base. High stickiness. No churn.
- Highly profitable, cash generative business.
- Committed to financial inclusion.

Passionate global team, obsessed
with solving complexity

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